

AI 评论分析报告

ASIN: DEMO-A

主 ASIN DEMO-A • 评论总数 500 • 生成于 2026-09-17

样本星级分布：5★×100 • 4★×100 • 3★×100 • 2★×100 • 1★×100，全部可评分

数据口径：基于本次实收的500条评论；样本构成：主商品评论占80.2%，另有99条来自2个同页 ASIN（多为同族变体或同页商品）；星级占比锚定商品页真实评分；统计数值由系统按星级确定性计算，非模型生成；文字洞察由 AI 基于该样本产出。

执行摘要

90.9%

正面占比

2

高严重程度痛点

3 / 7

品类优势维度

优先执行动作

- 改写顶盖相关五点描述：不再宣称『spring load latches ensure easy one-handed door opening and closing / top door swings open to the left or right』，改为如实说明『顶盖需向上取下再对准两侧金属杆扣回』，并补一句使用前提『建议在无宠物状态下先练习2~3次开合』，同时把『顶装入口便于安抚怕门宠物』作为核心利益点前置，用真实描述降低预期落差
- 新增顶盖开合的3步分解图与15秒短视频（取下顶盖 → 底部对准金属杆 → 两侧卡榫压回），并在主图第二张叠加『顶装入口』使用示意，替代文字说明难以传达的操作细节；有视频的解疑能力已被用户自发验证
- 在五点描述中增加安全加固指引：明确『四只塑料卡扣为辅助固定，运输前务必将6组螺丝螺母拧紧』并配螺丝位置示意图，同时把『出厂附赠备用卡扣与专用扳手』写成可验证的承诺；如可行，改为出厂预装主体、只留少量易拧螺丝

整体总结

主商品（PetVoyage 2门顶装硬壳宠物航空箱）在商品页口径上仍是高口碑产品——4.6星、约91%正面评价、6.5万+条评分，稳居狗用硬壳航空箱类目头部；但本次采集的500条样本按痛点优先取样（其中401条来自主ASIN，另有65条来自同页的 DEMO-C、34条来自 DEMO-B），声音明显偏向差评，集中暴露出顶盖开合、壳体塑料强度、到货缺件与出厂质检四类结构性问题；值得注意的是『顶部装入』这一设计思路本身最受好评（32条全正面），真正被吐槽的是它的铰链与开合手感——问题不在方向，而在落地质量与交付一致性。

引擎 1 · 情感分析

情感占比



优点

- 承重与空间表现好：14~25磅的大猫、两猫同笼都能装下，多猫家庭和大型猫用户反馈『撑得住』（提及50次）

“My cat is a big boy. He's 14 pounds. I felt very confident this was sturdy enough for him.”
5★ · July 27, 2026

依据：C14结实承重，适合大猫多猫
C14结实承重，适合大猫多猫（约50条评论）：My cat is about 20 lbs and actually fits comfortably, which ...
- 组装体验与价格成正面口碑双支柱：免复杂工具、几分钟装好，四五百元以下价位的『性价比』被反复认可（提及42次）

“Nice and sturdy. Easy to assemble.”
5★ · September 9, 2026

依据：C15组装简单、性价比高
C15组装简单、性价比高（约42条评论）：Nice and sturdy. Easy to assemble.
- 顶部装入是最大加分项：对怕门的猫可『一放即入』，省去正门硬塞的搏斗与抓伤，是用户选择该产品的核心理由（提及32次）

“I love the top loader! My cat is afraid of doors that you have to shove him through so this was a great compromise.”
5★ · August 22, 2026

依据：C13顶部装入方便，适合怕门的猫
C13顶部装入方便，适合怕门的猫（约32条评论）：Glad I got this with top loading option. Could not get my ca...

- 安抚效果好：不少猫狗到家后主动进箱、在里面睡觉打盹，可兼作日常窝使用（提及16次）

“She even likes to get in it and take her naps. 2M
5★ • August 25, 2026

依据：C16猫狗愿意待、当窝睡觉
C16猫狗愿意待、当窝睡觉（约16条评论）： My cats love it even for sleeping.

- 小宠适配广：幼猫、兔子、豚鼠等小体型宠物可安全使用，还能挂水壶、铺软垫，适合短途移动与临时安置（提及12次）

“Perfect for my bunnies. Not soft of course, put soft mats in as padding.”
4★ • August 29, 2026

依据：C17适合幼猫、兔子、豚鼠等小宠
C17适合幼猫、兔子、豚鼠等小宠（约12条评论）： Perfect carrying case for my guinea pig!

- 通风与便携：侧面/顶部大面积通风孔视野好，整体重量轻，日常携宠就医、出行负担小（提及12次）

“Secure, sturdy, light weight for such sound structure, flexible access structures, roomy while easy to transport.”
5★ • March 18, 2026

依据：C18通风视野好、轻便易携带
C18通风视野好、轻便易携带（约12条评论）： A great carrier, adequately ventilated and secure, good visi...

缺点

- 顶盖必须整体取下、无铰链，两个弹簧卡榫要同时按压，单手/快速开合几乎做不到，与『快速把猫放进去』的核心诉求直接冲突（该问题在2026-08的讨论中负向占比达100%，有恶化迹象）（提及115次）

“Impossible top load. To put your cat in through the top you need both hands simultaneously to pull the latches back”
1★ • July 28, 2025

依据：C1顶部门难开合、无铰链需整体取下
C1顶部门难开合、无铰链需整体取下（约115条评论）： The top opening is not hinged. It comes all the way off, ma...

- 壳体塑料偏薄偏软，用力可压弯，边角易裂；有用户反馈使用一年后顶盖把手处开裂、螺丝孔位裂开，『用一次就散架』的评价反复出现（提及95次）

“Extremely flimsy. Cheap thin plastic. Not durable at all.”
1★ • July 23, 2025

依据：C2塑料薄脆、整体不结实易裂
C2塑料薄脆、整体不结实易裂（约95条评论）： very flimsy if your cat is >6 lbs

- 到货缺件率高：门板、侧面卡扣、螺丝螺母、把手等缺失，同一用户两次下单两次缺卡扣，PetVoyage 品牌品控被直接点名（提及70次）

“PARTS ARE MISSING-no door(kinda important)plus some screws as well!”
1★ • November 13, 2025

依据：C5到货缺零件（螺丝卡扣门把手）
C5到货缺零件（螺丝卡扣门把手）（约70条评论）：Arrived with one clamp missing --- defective!

- 6组螺丝螺母需自备十字螺丝刀，螺母凹槽空间过窄、手指和工具都伸不进去，多数人只能反装螺丝，耗时且装不紧（提及48次）

“Putting the screws in to keep the 2 pieces together is impossible...poor design”
1★ • May 5, 2025

依据：C6螺丝难拧、组装需自备工具
C6螺丝难拧、组装需自备工具（约48条评论）：It was extremely difficult to assemble. It took two of us, i...

- 尺寸与预期不符：多位用户反映实际比图片和描述小、装不下成猫或中型犬（该主题35条中约17条来自主营产品，其余来自同页其它条目，不宜全部记在主商品名下）（提及35次）

“Too small for a adult cat”
1★ • August 10, 2026

依据：C9尺寸偏小装不下大猫中型犬
C9尺寸偏小装不下大猫中型犬（约35条评论）：Too small for a adult cat

- 提起时顶盖与把手明显起拱变形，有用户必须用绑带缠一圈或用手托底才敢拎，超过10~12磅的宠物尤甚（提及28次）

“Top opening bows when 13 lb cat inside. Had to secure with bungee cord around for better security”
4★ • August 23, 2026

依据：C3提起时顶盖与把手弯曲变形
C3提起时顶盖与把手弯曲变形（约28条评论）：My cat is 15 lbs and when I pick her up in this carrier, the...

- 到货即破损：裂纹、缺角、铆接处断裂、卡扣已断，且常以塑料袋或无封口纸箱发货，用户被迫在就诊当天带伤使用（提及26次）

“This arrived broken. For almost \$50 it feels very cheap.”
1★ • September 3, 2026

依据：C7到货即破损、有裂纹划痕
C7到货即破损、有裂纹划痕（约26条评论）：This arrived broken. For almost \$50 it feels very cheap.

- 侧面塑料卡扣使用几次后弹起或断裂，导致上下半壳无法固定，只能靠螺丝硬撑，拆装与紧急取宠都更麻烦（提及22次）

“The crate was good for a few uses, then the top latches kept popping up.”
2★ • December 22, 2025

依据：C21侧面卡扣易弹开或断裂

C21侧面卡扣易弹开或断裂（约22条评论）：Not happy with latches... work like cheap things.

- 前门卡扣咬合不牢，猫一顶就弹开甚至整扇门脱落，已有宠物在途中跑出、受伤或走失的严重个案（提及20次）

“The front cage door popped off because the clamps don't hold the top and bottom together properly and my cat jumped out”
1★ • April 24, 2025

依据：C4前门与卡扣松脱致宠物逃出

C4前门与卡扣松脱致宠物逃出（约20条评论）：The door pops off if you look at the thing wrong. Do not buy

- 存在收到二手/退货品的情况：箱体有划痕、白色污斑、宠物毛发与异味，需自行消毒后才能使用（提及18次）

“When unpacking the carrier from the packaging it had a sour odor. It had stains and a sticky substance.”
2★ • March 19, 2024

依据：C8收到二手脏污、有异味商品

C8收到二手脏污、有异味商品（约18条评论）：Thought I bought a new item but it was apparently used and r...

- 说明书只有图示、步骤难懂，用户普遍靠视频或自行摸索完成组装，老年用户和小手人群尤其吃力（提及16次）

“VERY cheaply made, terrible instructions -- I won't put my dog in this.”
1★ • June 10, 2026

依据：C10说明书粗糙、安装指引不清

C10说明书粗糙、安装指引不清（约16条评论）：VERY cheaply made, terrible instructions -- I won't put my d...

- 售后链路僵硬：缺件无法单独补发，只能整箱退回，而原包装是塑料袋又不便寄回，导致『东西能用但体验很差』的尴尬局面（提及12次）

“But the return of this crate is a BIG hassle!”
1★ • June 14, 2025

依据：C11退货与补发配件流程麻烦 • C12包装简陋，塑料袋发货

C11退货与补发配件流程麻烦（约12条评论）：But the return of this crate is a BIG hassle!

C12包装简陋，塑料袋发货（约12条评论）：Delivered in a plastic bag.

- 定价与质感的落差被反复提及：接近50美元的售价对应『像廉价塑料箱』的手感，部分用户认为只值10~30美元（提及12次）

“Cheap plastic comparable to cheap Tupperware. You will need your own tools to properly tighten.”
3★ · September 10, 2026

依据：C23定价偏高、性价比不符

C23定价偏高、性价比不符（约12条评论）：For 40 dollars you would expect a cat to be able to fit.

- 内底光滑无衬垫，猫站立时打滑撑不住；个别评论提到内壁粗糙处与金属边划伤宠物口鼻或爪垫（提及6次）

“they made the interior of the area where the cat stands so slick that every time she tried to stand up”
2★ · October 29, 2025

依据：C19内底光滑，猫站立打滑 · C20内部粗糙金属边划伤宠物

C19内底光滑，猫站立打滑（约6条评论）：The floor (bottom) looks very slick. It'll definitely need s...

C20内部粗糙金属边划伤宠物（约6条评论）：By the time we got there her already hurt paw was hurt even ...

引擎 2 · 需求洞察

用户痛点

- 中 顶盖无铰链、需两只手同时按卡榫再整体取下，装猫/取猫时既慢又狼狈，焦虑的猫容易在关盖前挣脱（提及115次）

“Impossible top load. To put your cat in through the top you need both hands simultaneously to pull the latches back”
1★ · July 28, 2025

依据：C1顶部门难开合、无铰链需整体取下

C1顶部门难开合、无铰链需整体取下（约115条评论）：The top opening is not hinged. It comes all the way off, ma...

- 中 塑料壳体强度不足，日常提拎、宠物顶撞后出现起拱、裂纹、卡扣断裂，用户不敢放心提在手里（提及95次）

“Extremely flimsy. Cheap thin plastic. Not durable at all.”
1★ · July 23, 2025

依据：C2塑料薄脆、整体不结实易裂

C2塑料薄脆、整体不结实易裂（约95条评论）：very flimsy if your cat is >6 lbs

- 中 开箱缺零件（门、卡扣、螺丝、把手），被迫自行采购配件或取消就诊预约，直接延误用宠就医（提及70次）

“PARTS ARE MISSING-no door(kind of important) plus some screws as well!”
1★ • November 13, 2025

依据：C5到货缺零件（螺丝卡扣门把手）
C5到货缺零件（螺丝卡扣门把手）（约70条评论）：Arrived with one clamp missing --- defective!

- 中 组装需自备螺丝刀且螺母空间过窄装不紧，装完仍有松动焦虑，动手能力弱的用户几乎无法独立完成（提及48次）

“Putting the screws in to keep the 2 pieces together is impossible...poor design”
1★ • May 5, 2025

依据：C6螺丝难拧、组装需自备工具
C6螺丝难拧、组装需自备工具（约48条评论）：It was extremely difficult to assemble. It took two of us, i...

- 低 实际尺寸偏小、与描述和图片不符，体型稍大的猫或小型犬塞不进去，只能退货重买（提及35次）

依据：C9尺寸偏小装不下大猫中型犬
C9尺寸偏小装不下大猫中型犬（约35条评论）：Too small for a adult cat

- 低 提着走时顶盖和把手向下弯曲、卡扣翘起，用户担心箱底脱落摔伤宠物，只能用手托底（提及28次）

依据：C3提起时顶盖与把手弯曲变形
C3提起时顶盖与把手弯曲变形（约28条评论）：My cat is 15 lbs and when I pick her up in this carrier, the...

- 中 到货即为破损品（裂纹、断扣、缺角），经常恰逢就医当天无法退换，只能带伤凑合用（提及26次）

“This arrived broken. For almost \$50 it feels very cheap.”
1★ • September 3, 2026

依据：C7到货即破损、有裂纹划痕
C7到货即破损、有裂纹划痕（约26条评论）：This arrived broken. For almost \$50 it feels very cheap.

- 中 侧面卡扣用几次就弹开或断裂，上下半壳失去固定，需反复按压复位甚至用扎带加固（提及22次）

“The crate was good for a few uses, then the top latches kept popping up.”
2★ • December 22, 2025

依据：C21侧面卡扣易弹开或断裂
C21侧面卡扣易弹开或断裂（约22条评论）：Not happy with latches... work like cheap things.

- **高** 前门卡扣松脱、门整扇掉落，宠物在车内或路上逃出，已出现受伤、走失等严重安全后果（提及20次）

“The front cage door popped off because the clamps don’ t hold the top and bottom together properly and my cat jumped out”

1★ • April 24, 2025

“The carrier door was faulty and the cat ran out and is missing.”

1★ • June 6, 2026

依据：C4前门与卡扣松脱致宠物逃出

C4前门与卡扣松脱致宠物逃出（约20条评论）： The door pops off if you look at the thing wrong. Do not buy

- **中** 收到被使用过、有污渍异味毛发甚至猫尿味的商品，需要消毒后才敢让宠物进箱（提及18次）

“When unpacking the carrier from the packaging it had a sour odor. It had stains and a sticky substance.”

2★ • March 19, 2024

依据：C8收到二手脏污、有异味商品

C8收到二手脏污、有异味商品（约18条评论）： Thought I bought a new item but it was apparently used and r...

- **中** 说明书只有图片、步骤不明，用户只能靠猜或看别人的视频完成安装，还装反了螺丝（提及16次）

“VERY cheaply made, terrible instructions -- I won't put my dog in this.”

1★ • June 10, 2026

依据：C10说明书粗糙、安装指引不清

C10说明书粗糙、安装指引不清（约16条评论）： VERY cheaply made, terrible instructions -- I won't put my d...

- **高** 缺件后无法单独补发、只能整箱退回，而货物本身以塑料袋送达没有外箱可寄，退货成为二次折磨（提及12次）

“But the return of this crate is a BIG hassle!”

1★ • June 14, 2025

“there's no option to request just the part replacement, only to return the whole item”

1★ • June 28, 2025

依据：C11退货与补发配件流程麻烦 • C12包装简陋，塑料袋发货

C11退货与补发配件流程麻烦（约12条评论）： But the return of this crate is a BIG hassle!

C12包装简陋，塑料袋发货（约12条评论）： Delivered in a plastic bag.

- **中** 近50美元的定价与实际轻薄塑料质感落差明显，用户产生『被价格背刺』的不满（提及12次）

“Cheap plastic comparable to cheap Tupperware. You will need your own tools to properly tighten.”

3★ • September 10, 2026

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C23定价偏高、性价比不符（约12条评论）： For 40 dollars you would expect a cat to be able to fit.

- 中 箱底光滑无衬垫、猫站立打滑，内壁与门框存在粗糙锐边，个例中划伤宠物口鼻与爪垫（提及6次）

“they made the interior of the area where the cat stands so slick that every time she tried to stand up”

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C20内部粗糙金属边划伤宠物（约6条评论）：By the time we got there her already hurt paw was hurt even ...

核心诉求

- 顶盖改为带铰链、可单手快速开合并二次锁止的结构，保留顶部入口的便利性同时消除『取下再对准』的操作

门槛（优先级10/10）

依据：C1顶部门难开合、无铰链需整体取下 • C13顶部装入方便，适合怕门的猫

C1顶部门难开合、无铰链需整体取下（约115条评论）：The top opening is not hinged. It comes all the way off, ma...

C13顶部装入方便，适合怕门的猫（约32条评论）：Glad I got this with top loading option. Could not get my ca...

- 壳体与把手承重强度必须与宣称的12~20磅匹配：提手连接处加筋、加大壁厚，避免提起时起拱与开裂（优先级

10/10）

依据：C2塑料薄脆、整体不结实易裂 • C3提起时顶盖与把手弯曲变形 • C14结实承重，适合大猫多猫

C2塑料薄脆、整体不结实易裂（约95条评论）：very flimsy if your cat is >6 lbs

C3提起时顶盖与把手弯曲变形（约28条评论）：My cat is 15 lbs and when I pick her up in this carrier, the...

C14结实承重，适合大猫多猫（约50条评论）：My cat is about 20 lbs and actually fits comfortably, which ...

- 门与卡扣需要真正的防脱锁止（二次锁扣或金属件），确保剧烈挣扎的宠物无法顶开逃逸（优先级9/10）

依据：C4前门与卡扣松脱致宠物逃出 • C21侧面卡扣易弹开或断裂

C4前门与卡扣松脱致宠物逃出（约20条评论）：The door pops off if you look at the thing wrong. Do not buy

C21侧面卡扣易弹开或断裂（约22条评论）：Not happy with latches... work like cheap things.

- 出厂即保证配件齐全并支持单件补发，缺件时不必整箱退换，降低『因小件退货』的摩擦（优先级9/10）

依据：C5到货缺零件（螺丝卡扣门把手） • C11退货与补发配件流程麻烦

C5到货缺零件（螺丝卡扣门把手）（约70条评论）：Arrived with one clamp missing --- defective!

C11退货与补发配件流程麻烦（约12条评论）：But the return of this crate is a BIG hassle!

- 免工具或预装化组装：出厂预装主体、保留少量易拧螺丝，附带扳手并附清晰分步图示（优先级8/10）

依据：C6螺丝难拧、组装需自备工具 • C10说明书粗糙、安装指引不清 • C15组装简单、性价比高

C6螺丝难拧、组装需自备工具（约48条评论）：It was extremely difficult to assemble. It took two of us, i...

C10说明书粗糙、安装指引不清（约16条评论）：VERY cheaply made, terrible instructions -- I won't put my d...

C15组装简单、性价比高（约42条评论）：Nice and sturdy. Easy to assemble.

- 尺寸标注与选型指引要真实可依：按体长×肩高给出参考，明确大猫/中型犬的上限，减少买错型号（优先级8/10)

依据：C9尺寸偏小装不下大猫中型犬 • C14结实承重，适合大猫多猫
C9尺寸偏小装不下大猫中型犬（约35条评论）：Too small for a adult cat
C14结实承重，适合大猫多猫（约50条评论）：My cat is about 20 lbs and actually fits comfortably, which ...

- 交付品质兜底：纸箱+卡位包装替代塑料袋，确保到货为全新未拆封、无破损无异味商品（优先级7/10)

依据：C7到货即破损、有裂纹划痕 • C8收到二手脏污、有异味商品 • C12包装简陋，塑料袋发货
C7到货即破损、有裂纹划痕（约26条评论）：This arrived broken. For almost \$50 it feels very cheap.
C8收到二手脏污、有异味商品（约18条评论）：Thought I bought a new item but it was apparently used and r...
C12包装简陋，塑料袋发货（约12条评论）：Delivered in a plastic bag.

- 内底提供防滑可拆洗衬垫，并打磨内壁与门框锐边，让宠物站得稳、不被划伤（优先级6/10)

依据：C19内底光滑，猫站立打滑 • C20内部粗糙金属边划伤宠物
C19内底光滑，猫站立打滑（约6条评论）：The floor (bottom) looks very slick. It'll definitely need s...
C20内部粗糙金属边划伤宠物（约6条评论）：By the time we got there her already hurt paw was hurt even ...

- 在保证强度的前提下维持轻量与良好通风视野，继续满足就医、短途出行与临时安家的场景（优先级6/10)

依据：C18通风视野好、轻便易携带 • C16猫狗愿意待、当窝睡觉
C18通风视野好、轻便易携带（约12条评论）：A great carrier, adequately ventilated and secure, good visi...
C16猫狗愿意待、当窝睡觉（约16条评论）：My cats love it even for sleeping.

- 价格与质感对齐：以螺丝加固、双门、承重等可感知价值支撑当前售价，而非仅靠低价竞争（优先级6/10)

依据：C23定价偏高、性价比不符 • C15组装简单、性价比高
C23定价偏高、性价比不符（约12条评论）：For 40 dollars you would expect a cat to be able to fit.
C15组装简单、性价比高（约42条评论）：Nice and sturdy. Easy to assemble.

引擎3 · 品类定位

单品报告无竞品样本：以下判定以同类产品的一般市场预期为基准，证据均来自本品评论。

品类定位判定

- 商品页整体口碑与评分规模：

优势

主商品 DEMO-A 商品页为4.6星、约91%正面占比、6.5万+条评价；同页 DEMO-B 仅2.4星、负面占比约55.9%（34条评价），DEMO-C 为3.3星、负面占比约30.8%（65条评价）。主商品在评分体量与稳定性上明显领先，本次样本的差评密度属采样偏差，不能据此否定其整体口碑。

依据：C14结实承重，适合大猫多猫 • C15组装简单、性价比高

C14结实承重，适合大猫多猫（约50条评价）：My cat is about 20 lbs and actually fits comfortably, which ...

C15组装简单、性价比高（约42条评价）：Nice and sturdy. Easy to assemble.
- 顶部双门设计（顶装入口）：

优势

主商品顶部入口被32条评价集中称赞为『怕门猫的救星』（全为4~5星）；同页另一硬壳条目的评论则出现『wish it had an opening in the top』『no top door』等遗憾，说明顶部双门在该价位段仍是相对稀缺的差异化卖点。

依据：C13顶部装入方便，适合怕门的猫 • C1顶部门难开合、无铰链需整体取下

C13顶部装入方便，适合怕门的猫（约32条评价）：Glad I got this with top loading option. Could not get my ca...

C1顶部门难开合、无铰链需整体取下（约115条评价）：The top opening is not hinged. It comes all the way off, ma...
- 塑料强度与承重结构：

劣势

主商品被95条评价指为塑料薄脆易裂、28条反映提起时顶盖起拱，评论直言『超过6磅的猫就发软』『用一年把手处开裂』；同页其它条目也有『thin plastic / cheaply made』的同类抱怨，说明本商品虽有4.6星高分，但在大猫、中型犬的高负荷场景下结构余量不足，是该价位的相对短板。

依据：C2塑料薄脆、整体不结实易裂 • C3提起时顶盖与把手弯曲变形 • C21侧面卡扣易弹开或断裂

C2塑料薄脆、整体不结实易裂（约95条评价）：very flimsy if your cat is >6 lbs

C3提起时顶盖与把手弯曲变形（约28条评价）：My cat is 15 lbs and when I pick her up in this carrier, the...

C21侧面卡扣易弹开或断裂（约22条评价）：Not happy with latches... work like cheap things.
- 尺寸适配与标注准确性：

劣势

主商品35条尺寸抱怨中约17条来自本商品，用户称『装不下成年猫』『比图片小一半』；同页小尺寸条目 DEMO-B 也集中反馈偏小（11条）且评分仅2.4星，说明该系列的尺寸预期管理是共性问题而非个别失误。

依据：C9尺寸偏小装不下大猫中型犬 • C14结实承重，适合大猫多猫

C9尺寸偏小装不下大猫中型犬（约35条评价）：Too small for a adult cat

C14结实承重，适合大猫多猫（约50条评价）：My cat is about 20 lbs and actually fits comfortably, which ...
- 配件完整性与出厂质检：

劣势

主商品到货缺件相关70条（其中45条来自本商品）、到货破损26条、收到二手脏污18条；同页 DEMO-C 也有13条缺件抱怨。缺件与二手货是跨条目的共性痛点，主商品并未取得品质一致性优势。

依据：C5到货缺零件（螺丝卡扣门把手） • C7到货即破损、有裂纹划痕 • C8收到二手脏污、有异味商品

C5到货缺零件（螺丝卡扣门把手）（约70条评价）：Arrived with one clamp missing --- defective!

C7到货即破损、有裂纹划痕（约26条评价）：This arrived broken. For almost \$50 it feels very cheap.

C8收到二手脏污、有异味商品（约18条评价）：Thought I bought a new item but it was apparently used and r...

• 组装便利性与工具依赖：

持平

主商品同时存在两类声音：42条称赞『几分钟装好、性价比高』，48条抱怨螺丝难拧、需自备工具、螺母位置伸不进手指；同页 DEMO-C 有7条肯定其易组装。整体看与同类产品处于同一水平，未形成明显优势或劣势。

依据：C15组装简单、性价比高 • C6螺丝难拧、组装需自备工具 • C10说明书粗糙、安装指引不清

C15组装简单、性价比高（约42条评论）：Nice and sturdy. Easy to assemble.

C6螺丝难拧、组装需自备工具（约48条评论）：It was extremely difficult to assemble. It took two of us, i...

C10说明书粗糙、安装指引不清（约16条评论）：VERY cheaply made, terrible instructions -- I won't put my d...

• 通风、视野与便携性：

优势

主商品被12条评论称赞通风孔多、视野通透、重量轻、便于提携；同页 DEMO-C 亦有『adequately ventilated and secure, good visibility』『light weight』的正面反馈。该项与竞品持平偏优，是主商品稳定成立的基础卖点。

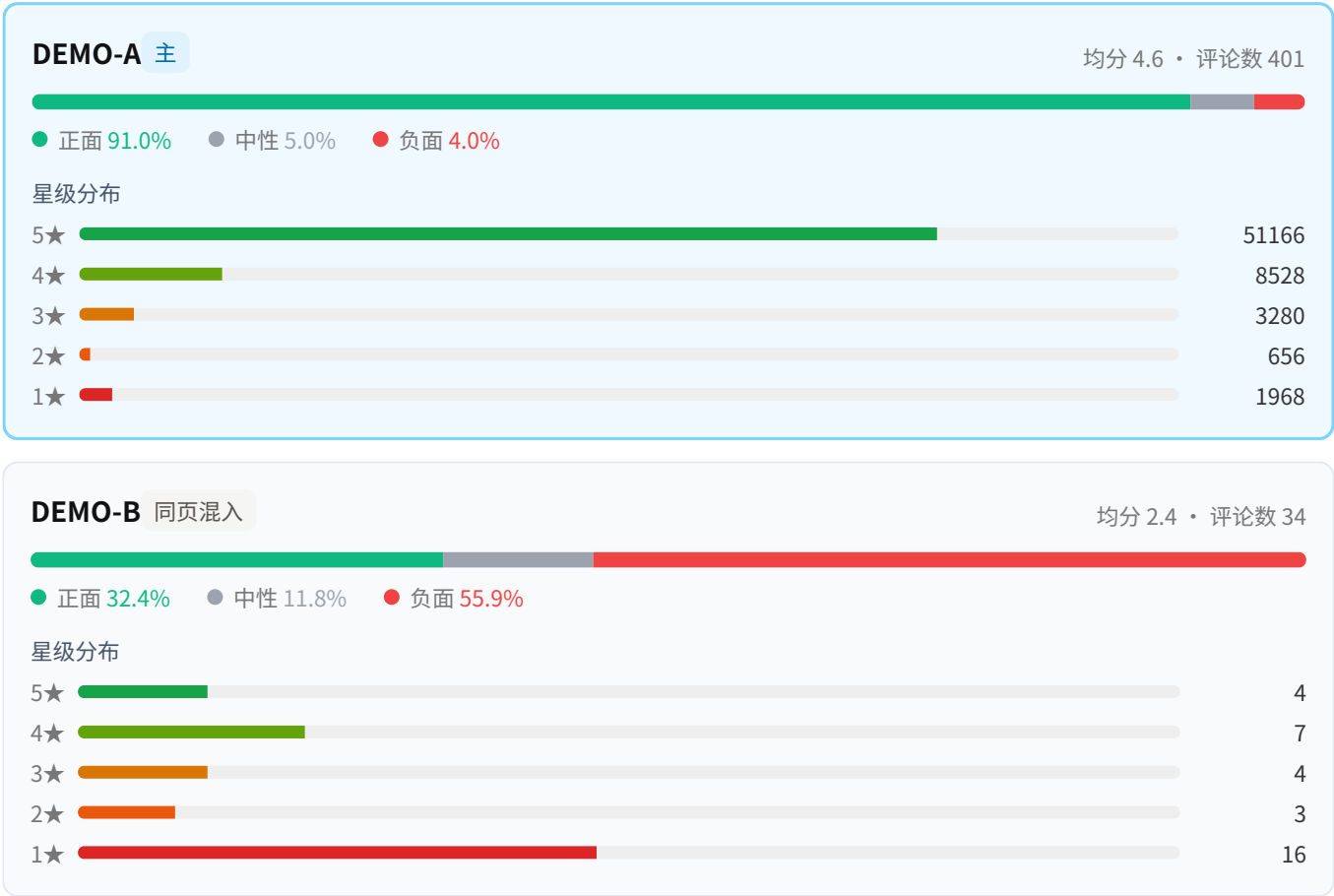
依据：C18通风视野好、轻便易携带 • C20内部粗糙金属边划伤宠物

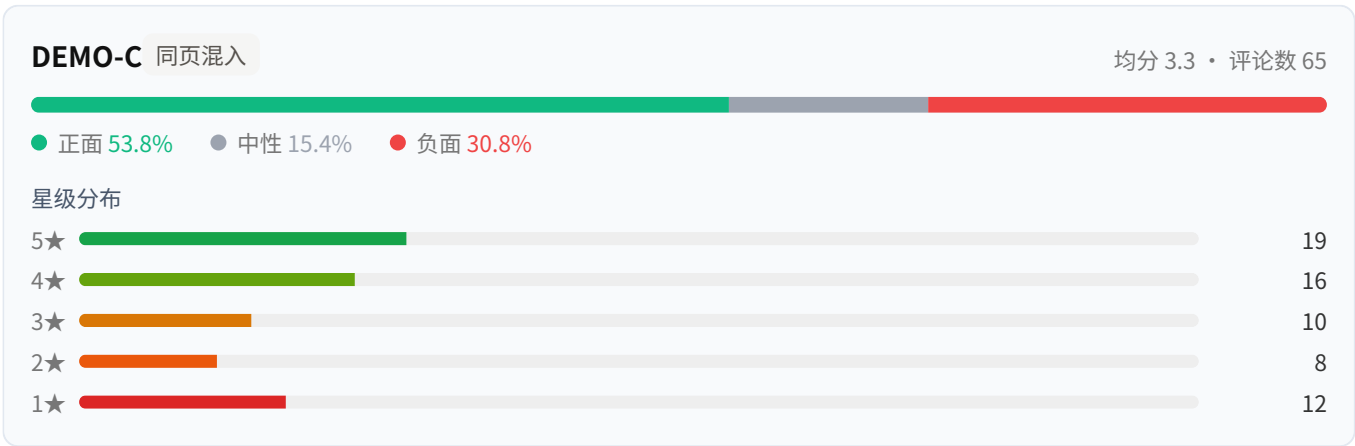
C18通风视野好、轻便易携带（约12条评论）：A great carrier, adequately ventilated and secure, good visi...

C20内部粗糙金属边划伤宠物（约6条评论）：By the time we got there her already hurt paw was hurt even ...

ASIN 对比

以下数值由系统按星级确定性统计（正面 = 4~5 星，中性 = 3 星，负面 = 1~2 星），非模型生成。





引擎 4 · Listing 优化

Listing 优化建议

- 五点描述

改写顶盖相关五点描述：不再宣称『spring load latches ensure easy one-handed door opening and closing / top door swings open to the left or right』，改为如实说明『顶盖需向上取下再对准两侧金属杆扣回』，并补一句使用前提『建议在无宠物状态下先练习2~3次开合』，同时把『顶装入口便于安抚怕门宠物』作为核心利益点前置，用真实描述降低预期落差

优先级 高 · 依据：115条评论指出顶门需双手同时按压卡榫、必须整体取下才能装猫，抱怨与现描述的『单手开合、左右开合』直接冲突；但另有32条明确称赞顶部装入省去了硬塞正门的搏斗

依据：C1顶部门难开合、无铰链需整体取下 · C13顶部装入方便，适合怕门的猫

C1顶部门难开合、无铰链需整体取下（约115条评论）：The top opening is not hinged. It comes all the way off, ma...

C13顶部装入方便，适合怕门的猫（约32条评论）：Glad I got this with top loading option. Could not get my ca...
- 图片/视频

新增顶盖开合的3步分解图与15秒短视频（取下顶盖 → 底部对准金属杆 → 两侧卡榫压回），并在主图第二张叠加『顶装入口』使用示意，替代文字说明难以传达的操作细节；有视频的解疑能力已被用户自发验证

优先级 高 · 依据：多位用户表示『看了别人视频才会开顶门』，说明书被指『只有图、步骤难懂』『完全不指导』，组装与开合的学习成本是差评的主要来源

依据：C10说明书粗糙、安装指引不清 · C1顶部门难开合、无铰链需整体取下 · C6螺丝难拧、组装需自备工具

C10说明书粗糙、安装指引不清（约16条评论）：VERY cheaply made, terrible instructions -- I won't put my d...

C1顶部门难开合、无铰链需整体取下（约115条评论）：The top opening is not hinged. It comes all the way off, ma...

C6螺丝难拧、组装需自备工具（约48条评论）：It was extremely difficult to assemble. It took two of us, i...

- 五点描述** 在五点描述中增加安全加固指引：明确『四只塑料卡扣为辅助固定，运输前务必将6组螺丝螺母拧紧』并配螺丝位置示意图，同时把『出厂附赠备用卡扣与专用扳手』写成可验证的承诺；如可行，改为出厂预装主体、只留少量易拧螺丝

优先级 高 • 依据：169条评论涉及缺件、螺丝难拧或卡扣弹开（缺件70条、螺丝难拧48条、侧面卡扣断裂22条、前门脱落20条），用户被明确告知侧扣不可单独依赖，但 Listing 与说明书均未强调该加固步骤
依据：C5到货缺零件（螺丝卡扣门把手） • C6螺丝难拧、组装需自备工具 • C21侧面卡扣易弹开或断裂
C5到货缺零件（螺丝卡扣门把手）（约70条评论）：Arrived with one clamp missing --- defective!
C6螺丝难拧、组装需自备工具（约48条评论）：It was extremely difficult to assemble. It took two of us, i...
C21侧面卡扣易弹开或断裂（约22条评论）：Not happy with latches... work like cheap things.
- 其他** 在包装内附一张『到货30秒零件清单卡』（门板×1、侧面卡扣×4、螺丝螺母×6、把手×1、说明书×1）与单件补发入口二维码/链接，并同步改用带卡位的纸箱发货；缺件用户可自助补件而不必整箱退回

优先级 高 • 依据：70条投诉到货缺件、12条抱怨退货与补发配件流程麻烦（该主题负向占比高达83.3%），用户反复提到『只想补一个卡扣却只能整箱退』『货物用塑料袋寄来，没有箱子可退』，2026年8月该问题仍有新增
依据：C11退货与补发配件流程麻烦 • C5到货缺零件（螺丝卡扣门把手） • C12包装简陋，塑料袋发货
C11退货与补发配件流程麻烦（约12条评论）：But the return of this crate is a BIG hassle!
C5到货缺零件（螺丝卡扣门把手）（约70条评论）：Arrived with one clamp missing --- defective!
C12包装简陋，塑料袋发货（约12条评论）：Delivered in a plastic bag.
- A+ 页面** 在 A+页面加入真实场景图与用户原话：『20磅大猫也能舒展』『猫自己进去当窝睡』『两只猫分批同箱运输』，并配一条10~12磅以上建议托底携带的温馨提示，把承认上限的做法转化为可信度

优先级 中 • 依据：50条评论称赞14~25磅的大猫都能装、16条提到猫狗主动进箱当窝；但28条反映提手/顶盖在较重宠物下起拱，需要给出真实边界而非夸大承重
依据：C14结实承重，适合大猫多猫 • C16猫狗愿意待、当窝睡觉 • C3提起时顶盖与把手弯曲变形
C14结实承重，适合大猫多猫（约50条评论）：My cat is about 20 lbs and actually fits comfortably, which ...
C16猫狗愿意待、当窝睡觉（约16条评论）：My cats love it even for sleeping.
C3提起时顶盖与把手弯曲变形（约28条评论）：My cat is 15 lbs and when I pick her up in this carrier, the...

- 五点描述

细化尺寸选择指导：把现有『12-20 pounds』的体重口径改为『按宠物体长×肩高选择』并给出内径实测（如19×10英寸），同时加入尺寸对照示意；明确标注『本款不适用于客舱座椅下方』，避免航空出行用户买错

优先级 中 • 依据：35条尺寸偏小抱怨（其中约17条来自本商品）集中反映『以体重选型导致买错』『描述比实物大』；另有评论明确指出箱体过高无法放入飞机座位下方

依据：C9尺寸偏小装不下大猫中型犬 • C22太高无法放入飞机座位下

C9尺寸偏小装不下大猫中型犬（约35条评论）：Too small for a adult cat

C22太高无法放入飞机座位下（约6条评论）：Muy grande para viajar en el avión
- A+ 页面

在 A+文案中加入『建议搭配可拆洗防滑软垫使用』的场景说明（或用配件位呈现软垫选件），并强调内壁与门框已做圆滑处理、无锐边

优先级 低 • 依据：有评论反映箱底光滑导致猫站立打滑、需要自行铺垫，另有用户提到内壁粗糙处划伤宠物口鼻，售后与安全层面都值得主动回应

依据：C19内底光滑，猫站立打滑 • C20内部粗糙金属边划伤宠物

C19内底光滑，猫站立打滑（约6条评论）：The floor (bottom) looks very slick. It'll definitely need s...

C20内部粗糙金属边划伤宠物（约6条评论）：By the time we got there her already hurt paw was hurt even ...

引擎 5 • 深层洞察

深层洞察

- 矛盾信号

顶装门：最大卖点同时是最大痛点

正面簇C13「顶部装入方便、适合怕门的猫」32条全为4~5星；负向簇C1「顶部无铰链、需整体取下」却有115条，负向占比51.7%，且该簇2026-08负向占比达1，趋势显示恶化。同一顶开门设计同时被集中称赞与集中吐槽，差异点在铰链与开合手感。建议保留顶装入口，改为带铰链、可单手开合并二次锁止的顶盖，直接转化规模最大的一批差评。

依据：C1顶部门难开合、无铰链需整体取下 • C13顶部装入方便，适合怕门的猫

C1顶部门难开合、无铰链需整体取下（约115条评论）：The top opening is not hinged. It comes all the way off, ma...

C13顶部装入方便，适合怕门的猫（约32条评论）：Glad I got this with top loading option. Could not get my ca...

• **跨簇归因** 卡扣与螺丝结构是差评的系统性根因

C1（115条）、C5（70条）、C3（28条）、C21（22条）、C4（20条）合计约255条评论，分别指向顶门难开、缺卡扣螺丝、提起时顶盖弯曲、侧面卡扣弹开、前门脱落，全部落在两片式壳体+弹簧卡扣+螺丝固定的同一结构上，其中C4负向占比0.8。这不是个体差异而是设计耦合问题。建议一体成型壳体、卡扣改二次锁止、出厂预装并附备用卡扣。

依据：C1顶部门难开合、无铰链需整体取下 • C5到货缺零件（螺丝卡扣门把手） • C3提起时顶盖与把手弯曲变形 • C21侧面卡扣易弹开或断裂 • C4前门与卡扣松脱致宠物逃出

C1顶部门难开合、无铰链需整体取下（约115条评论）：The top opening is not hinged. It comes all the way off, ma...

C5到货缺零件（螺丝卡扣门把手）（约70条评论）：Arrived with one clamp missing --- defective!

C3提起时顶盖与把手弯曲变形（约28条评论）：My cat is 15 lbs and when I pick her up in this carrier, the...

C21侧面卡扣易弹开或断裂（约22条评论）：Not happy with latches... work like cheap things.

C4前门与卡扣松脱致宠物逃出（约20条评论）：The door pops off if you look at the thing wrong. Do not buy

• **矛盾信号** 承重口碑两极：大猫能装与塑料薄脆并存

C14「结实承重、适合大猫多猫」41条全为正面，样本称14~20磅猫也稳；但C2「塑料薄脆、整体不结实」95条负向占比73.9%，C3「提起时顶盖弯曲」16条中有10条给出3~4星仍反映顶盖变形。同一重量段评价相反，说明结构在承重临界点失效且被中高星评价掩盖。建议提手与顶盖连接处加筋、标注真实承重上限，避免大猫场景翻车。

依据：C14结实承重，适合大猫多猫 • C2塑料薄脆、整体不结实易裂 • C3提起时顶盖与把手弯曲变形

C14结实承重，适合大猫多猫（约50条评论）：My cat is about 20 lbs and actually fits comfortably, which ...

C2塑料薄脆、整体不结实易裂（约95条评论）：very flimsy if your cat is >6 lbs

C3提起时顶盖与把手弯曲变形（约28条评论）：My cat is 15 lbs and when I pick her up in this carrier, the...

• **跨簇归因** 尺寸抱怨近半来自同页其它ASIN

C9「尺寸偏小装不下大猫中型犬」31条中，17条来自主ASIN，另有11条来自DEMO-B、3条来自DEMO-C；DEMO-B均分仅2.4、负向占比55.9%。该簇近半证据来自同页其它ASIN/同族变体，不应全部归为主商品缺陷。建议在变体页增加尺寸对照图与「按宠物体长而非体重选择」的引导，减少买错型号带来的尺寸差评。

依据：C9尺寸偏小装不下大猫中型犬 • C2塑料薄脆、整体不结实易裂 • C1顶部门难开合、无铰链需整体取下

C9尺寸偏小装不下大猫中型犬（约35条评论）：Too small for a adult cat

C2塑料薄脆、整体不结实易裂（约95条评论）：very flimsy if your cat is >6 lbs

C1顶部门难开合、无铰链需整体取下（约115条评论）：The top opening is not hinged. It comes all the way off, ma...

• **市场机会** 组装与配件链路是最大可修复机会

C5到货缺零件70条、C6螺丝难拧48条（负向60.6%）、C10说明书不清16条、C11退货与补件麻烦12条（负向83.3%），合计约146条，占500条样本近三成，且C5与C7的趋势已显示恶化。对照C15「组装简单、性价比高」42条全正面，可见这属交付与设计选择问题而非用户能力问题。建议出厂预装、免工具固定、随箱附备用卡扣，并开放单件补发入口。

依据：C5到货缺零件（螺丝卡扣门把手） • C6螺丝难拧、组装需自备工具 • C10说明书粗糙、安装指引不清 • C11退货与补发配件流程麻烦

C5到货缺零件（螺丝卡扣门把手）（约70条评论）：Arrived with one clamp missing --- defective!
C6螺丝难拧、组装需自备工具（约48条评论）：It was extremely difficult to assemble. It took two of us, i...
C10说明书粗糙、安装指引不清（约16条评论）：VERY cheaply made, terrible instructions -- I won't put my d...
C11退货与补发配件流程麻烦（约12条评论）：But the return of this crate is a BIG hassle!

• **市场机会** 逃逸与划伤：小样本但后果最重

C4「前门与卡扣松脱致宠物逃出」20条、负向占比0.8；C20「内部粗糙金属边划伤宠物」6条、负向占比0.6；C19「内底光滑、猫站立打滑」6条。数量不大但后果最严重，且安全域的受伤/伤害类关键词预扫描在主ASIN与兄弟ASIN共命中7条。建议门门增加二次锁止与开合到位提示、包边打磨去毛刺、标配可拆洗防滑内垫，并在Listing强化锁扣确认与车内固定的使用说明。

依据：C4前门与卡扣松脱致宠物逃出 • C20内部粗糙金属边划伤宠物 • C19内底光滑，猫站立打滑
C4前门与卡扣松脱致宠物逃出（约20条评论）：The door pops off if you look at the thing wrong. Do not buy
C20内部粗糙金属边划伤宠物（约6条评论）：By the time we got there her already hurt paw was hurt even ...
C19内底光滑，猫站立打滑（约6条评论）：The floor (bottom) looks very slick. It'll definitely need s...

引擎 6 • 风险雷达

风险雷达

• **安全** 受伤/伤害/疼痛 **中** 平稳

依据：C20内部粗糙金属边划伤宠物 • C4前门与卡扣松脱致宠物逃出
C20内部粗糙金属边划伤宠物（约6条评论）：By the time we got there her already hurt paw was hurt even ...
C4前门与卡扣松脱致宠物逃出（约20条评论）：The door pops off if you look at the thing wrong. Do not buy

• **口碑** 退款/投诉高频 **高** 恶化中

依据：C11退货与补发配件流程麻烦 • C5到货缺零件（螺丝卡扣门把手） • C7到货即破损、有裂纹划痕
C11退货与补发配件流程麻烦（约12条评论）：But the return of this crate is a BIG hassle!
C5到货缺零件（螺丝卡扣门把手）（约70条评论）：Arrived with one clamp missing --- defective!
C7到货即破损、有裂纹划痕（约26条评论）：This arrived broken. For almost \$50 it feels very cheap.

依据：C10说明书粗糙、安装指引不清 • C6螺丝难拧、组装需自备工具
C10说明书粗糙、安装指引不清（约16条评论）：VERY cheaply made, terrible instructions -- I won't put my d...
C6螺丝难拧、组装需自备工具（约48条评论）：It was extremely difficult to assemble. It took two of us, i...

附录 • 评论主题聚类

以下主题由 AI 对本次分析的同一评论样本聚类得出，主题名与规模为模型归纳估计（评论数非精确计数）；摘录逐字取自评论原文，星级与日期为被引评论真实值。正文各要点后的「依据」编号对应本页各簇。

C1 顶部门难开合、无铰链需整体取下 “Impossible top load. To put your cat in through the top you need both hands simultaneously to pull the latches back” 1★ • July 28, 2025 “The top opening is not hinged. It comes all the way off, making it nearly impossible to get back on” 2★ • July 23, 2024 “Useless as a top loader, which is the reason I bought this. It took 5 minutes to get the top open, 3 to close it.” 1★ • August 3, 2026	负面 约115条评论
C2 塑料薄脆、整体不结实易裂 “Extremely flimsy. Cheap thin plastic. Not durable at all.” 1★ • July 23, 2025 “The most flimsy plastic I have ever seen used for something you will be transporting a pet in.” 1★ • November 10, 2025 “very flimsy if your cat is >6 lbs” 1★ • March 29, 2026	负面 约95条评论
C3 提起时顶盖与把手弯曲变形 “Top opening bows when 13 lb cat inside. Had to secure with bungee cord around for better security” 4★ • August 23, 2026 “The top part where the handle is attached is not sturdy. It bends when I lift it with my cat inside.” 3★ • October 17, 2024 “My cat is 15 lbs and when I pick her up in this carrier, the lid bows, the latches lifting up.” 2★ • March 21, 2025	负面 约28条评论
C4 前门与卡扣松脱致宠物逃出 “The front cage door popped off because the clamps don’ t hold the top and bottom together properly and my cat jumped out” 1★ • April 24, 2025 “The carrier door was faulty and the cat ran out and is missing.” 1★ • June 6, 2026 “The door pops off if you look at the thing wrong. Do not buy” 2★ • November 17, 2023	负面 约20条评论

C5 到货缺零件（螺丝卡扣门把手）

负面 约70条评论

“PARTS ARE MISSING-no door(kind of important) plus some screws as well!”

1★ · November 13, 2025

“Arrived with one clamp missing --- defective!”

1★ · September 5, 2025

“One of the “heavy duty” clasps to hold it together is broken and didn’t come with the unit...”

1★ · April 27, 2025

C6 螺丝难拧、组装需自备工具

负面 约48条评论

“Putting the screws in to keep the 2 pieces together is impossible...poor design 2”

1★ · May 5, 2025

“WORST DESIGN EVER! The nuts for the screws are IMPOSSIBLE to screw down due to the small space they sit in.”

1★ · July 31, 2026

“It was extremely difficult to assemble. It took two of us, it was so awkward.”

2★ · July 2, 2024

C7 到货即破损、有裂纹划痕

负面 约26条评论

“This arrived broken. For almost \$50 it feels very cheap.”

1★ · September 3, 2026

“One of the latches was already broken when I took it out of the box.”

2★ · March 9, 2024

“Came broken but didn’t have time to return and get new before appointment.”

1★ · October 7, 2025

C8 收到二手脏污、有异味商品

负面 约18条评论

“When unpacking the carrier from the packaging it had a sour odor. It had stains and a sticky substance.”

2★ · March 19, 2024

“Thought I bought a new item but it was apparently used and returned.”

2★ · November 7, 2025

“Pet carrier is covered in scuffs, scratches and marks as well as what look like bleach spots.”

2★ · September 17, 2023

C9 尺寸偏小装不下大猫中型犬

负面 约35条评论

“Too small for a adult cat”

1★ · August 10, 2026

“This is NOT for medium dogs. Chihuahua, yorkie, hamster. Not a medium dog.”

1★ · December 10, 2025

“1/2 the size of previously ordered carriers of this same pet carriers. Too small for my needs.”

1★ · December 24, 2025

C10 说明书粗糙、安装指引不清

负面 约16条评论

“VERY cheaply made, terrible instructions -- I won't put my dog in this.”

1★ • June 10, 2026

“The instructions might as well not exist, as they are entirely useless.”

3★ • March 14, 2024

“I guess it's ok but there are nooo instructions and or screws to hold it together”

3★ • March 15, 2025

C11 退货与补发配件流程麻烦

负面 约12条评论

“But the return of this crate is a BIG hassle!”

1★ • June 14, 2025

“there's no option to request just the part replacement, only to return the whole item”

1★ • June 28, 2025

“It is going to be hard to return this item it dose not have a box”

1★ • July 5, 2025

C12 包装简陋，塑料袋发货

负面 约12条评论

“it showed up in basically a clear garbage bag.”

1★ • December 17, 2025

“Came in a see through plastic bag that was ripped.”

1★ • July 2, 2025

“Delivered in a plastic bag.”

1★ • May 23, 2026

C13 顶部装入方便，适合怕门的猫

正面 约32条评论

“I love the top loader! My cat is afraid of doors that you have to shove him through so this was a great compromise.”

5★ • August 22, 2026

“With this one I just lift him in from the top and he' s in before he' s figured out what happened.”

5★ • August 11, 2026

“Glad I got this with top loading option. Could not get my cat in through the front door.”

5★ • May 8, 2026

C14 结实承重，适合大猫多猫

正面 约50条评论

“My cat is a big boy. He's 14 pounds. I felt very confident this was sturdy enough for him.”

5★ • July 27, 2026

“My cat is about 20 lbs and actually fits comfortably, which has been hard to find.”

5★ • March 27, 2026

“Tommy is 16 pounds, and his brother Kordell is 18 pounds, this one has no problem supporting either of them.”

5★ • March 18, 2026

C15 组装简单、性价比高

正面 约42条评论

“Nice and sturdy. Easy to assemble.”

5★ • September 9, 2026

“once we got it and put it together in a few minutes you could tell it was of good quality.”

5★ • June 28, 2026

“Great value and great price. It is also easy to put together.”

5★ • April 12, 2026

C16 猫狗愿意待、当窝睡觉

正面 约16条评论

“She even likes to get in it and take her naps. ”

5★ • August 25, 2026

“My cats love it even for sleeping.”

5★ • March 28, 2026

“She ended up taking naps in it like it was a cat house.”

5★ • April 7, 2026

C17 适合幼猫、兔子、豚鼠等小宠

正面 约12条评论

“Perfect for my bunnies. Not soft of course, put soft mats in as padding.”

4★ • August 29, 2026

“Perfect carrying case for my guinea pig!”

4★ • January 8, 2026

“Perfect for my kitten. I needed something to transport him back and forth to the vet and this is perfect.”

5★ • September 4, 2026

C18 通风视野好、轻便易携带

正面 约12条评论

“Secure, sturdy, light weight for such sound structure, flexible access structures, roomy while easy to transport.”

5★ • March 18, 2026

“A great carrier, adequately ventilated and secure, good visibility, recommended”

5★ • April 11, 2026

C19 内底光滑，猫站立打滑

负面 约6条评论

“they made the interior of the area where the cat stands so slick that every time she tried to stand up”

2★ • October 29, 2025

“The floor (bottom) looks very slick. It'll definitely need something in the bottom.”

4★ • February 24, 2026

C20 内部粗糙金属边划伤宠物

负面 约6条评论

“There are sharp metal edges and I have scraped my hand trying to open and close the door.”

2★ • September 6, 2023

“somehow our little Fluffy Pants cut her nose while she was being transported in this cage”

3★ • May 5, 2024

“By the time we got there her already hurt paw was hurt even worse.”

1★ • April 25, 2025

C21 侧面卡扣易弹开或断裂

负面 约22条评论

“The crate was good for a few uses, then the top latches kept popping up.”

2★ • December 22, 2025

“I liked it but after several uses the clips on the sides started breaking off.”

2★ • July 7, 2025

“Not happy with latches... work like cheap things.”

2★ • January 26, 2026

C22 太高无法放入飞机座位下

负面 约6条评论

“On a plane, it is too tall to fit underneath the seat in front of you.”

5★ • September 5, 2026

“Muy grande para viajar en el avión”

1★ • June 15, 2025

“hard to fasten in car but otherwise very nice”

4★ • November 26, 2025

C23 定价偏高、性价比不符

负面 约12条评论

“Cheap plastic comparable to cheap Tupperware. You will need your own tools to properly tighten.”

3★ • September 10, 2026

“But I was definitely expecting better quality for it being almost \$50...”

3★ • May 26, 2025

“For 40 dollars you would expect a cat to be able to fit.”

1★ • August 5, 2026