

AI Review Analysis Report

ASIN: DEMO-A

Primary ASIN DEMO-A • 500 reviews • Generated on 2026-09-18

Star distribution of the sample: 5★×100 • 4★×100 • 3★×100 • 2★×100 • 1★×100, all rated

Data scope: based on 500 reviews collected in this run, sample mix: primary product 17.8%, plus 411 reviews from 7 same-page ASIN(s) (mostly sibling variants or same-page items); star ratios anchored to product-page ratings; statistical figures are computed deterministically by the system from star ratings; narrative insights are AI-generated from this sample.

Executive Summary

92.8%

Positive share

4

High-severity pain points

5 / 9

Category strengths

Priority actions

1. Add measured “internal dimensions + compatible weight/body length” data to bullet points and images (e.g., internal length, internal height, recommended dog body length max), and explain the measurement method, clarifying that 30-inch fits medium dogs rather than all 40 lb dogs, to avoid weight-based mispurchase.
2. Add arrival-protection commitments to the bullet points: independent cushioning for the tray, reinforced outer box, and note that a damaged tray can be resent separately or replacement parts purchased, reducing whole-crate returns due to cracked trays.
3. Add a “suitable dog profile” graphic/text: explain this model suits gentle, crate-trained medium dogs, while strong chewers/anxious dogs should choose a reinforced version; also show the latch structure in close-up and provide instructions for reinforcing doors and seams with zip ties.

Overall Summary

The main product, the 30-inch single-door PetDen, has about 112,000 ratings, 4.7 stars, and a ~93% positive rate on its product page, indicating excellent reputation; however, only 17.8% of the collected sample comes from the main ASIN, while the rest comes from other size listings in the same family. Larger sizes such as 36"/42"/48" show concentrated negative reviews on chew/escape resistance, tray damage, and arrival condition (these size listings themselves average only 2.6–3.4 stars). The issues therefore lie more with specific size variants and logistics than with the main product itself.

Engine 1 • Sentiment analysis

Sentiment Ratios



Pros

- Sturdy cage, solid construction, outstanding value; many users call it the best cage to buy at this price point (mentioned 200 times)

“Very sturdy, well made cage at an excellent price.”
5★ • September 4, 2026

Evidence: C13 Sturdy cage, great value for money
C13 Sturdy cage, great value for money (~200 reviews (primary ASIN 3/40 reviews)): Very sturdy, well made cage at an excellent price.

- Ready to use out of the box, unfolds in seconds, folds for storage, good for travel and car transport (mentioned 30 times)

“I expected it to take a lot longer to put together, but it all snapped together in 90 seconds”
5★ • August 6, 2026

Evidence: C14 Ready out of the box, easy to fold, portable
C14 Ready out of the box, easy to fold, portable (~30 reviews (primary ASIN 1/13 reviews)): all I had to do was unfold it and pull the two ends up - SUP...

- Built-in divider helps with puppy crate training and expands as the dog grows; small sizes (18"/22"/24") are highly rated by users (mentioned 8 times)

"Very sturdy, well made cage at an excellent price."

5★ • September 4, 2026

Evidence: C16 Divider hard to install or ineffective • C13 Sturdy cage, great value for money

C16 Divider hard to install or ineffective (~20 reviews (primary ASIN 3/9 reviews)): It comes with a divider, but there's no way to use it!!

C13 Sturdy cage, great value for money (~200 reviews (primary ASIN 3/40 reviews)): Very sturdy, well made cage at an excellent price.

Cons

- Dogs can chew/bend wires and push open the latch to escape; especially common among strong/anxious dogs and larger variants (36"/42"/48") (mentioned 130 times)

"This crate is not for high anxiety dogs. Mine escaped it by bending the wires by the door and getting out at the"

2★ • September 9, 2026

Evidence: C1 Dog chews metal, bends it, opens top door, escapes

C1 Dog chews metal, bends it, opens top door, escapes (~130 reviews (primary ASIN 8/49 reviews)): Our dog is 40+ pounds and escapes. Bent the metal and got f...

- Plastic tray arrives cracked and is brittle; once cracked, it cannot contain waste, making it a main reason for returns (mentioned 55 times)

"the tray completely broken unusable dangerous has to be thrown in the trash"

1★ • May 11, 2026

Evidence: C3 Plastic tray cracked on arrival

C3 Plastic tray cracked on arrival (~55 reviews (primary ASIN 2/28 reviews)): The bottom pan is cracked.

- Actual size runs small and does not match the weight/size guidance on the page; users following the guidance cannot fit their dog (mentioned 55 times)

"This crate is too small for a 25-pound puppy, though the guide says it is for dogs up to 40 pounds."

1★ • May 18, 2026

Evidence: C8 Sizing too small and not as described

C8 Sizing too small and not as described (~55 reviews (primary ASIN 7/29 reviews)): Extremely small

- Sharp edges and seams cut or pinch pets and owners (toes, chin, and fingers mentioned) (mentioned 55 times)

“Sharp edges, I can’t believe that they sell this for our pets and is NOT safe”

1★ • April 8, 2026

Evidence: C2 Sharp edges cut pets and people • C21 Gaps pinch pets' toes

C2 Sharp edges cut pets and people (~40 reviews (primary ASIN 0/12 reviews)): So many sharp pieces. Dangerous for pets and humans handling...

C21 Gaps pinch pets' toes (~15 reviews (primary ASIN 0/7 reviews)): he had been biting the wires on the door and got his jaw cau...

- Shipping bends and deforms the cage; arrives damaged with doors and latches misaligned, even when the box is intact (mentioned 50 times)

“This product when delivered looked like it was run over by a truck it took me hours to straighten out the metal”

1★ • August 15, 2025

Evidence: C4 Shipping bends and deforms cage

C4 Shipping bends and deforms cage (~50 reviews (primary ASIN 5/29 reviews)): Came bent and it’s kinda cheap metal...

- Latch does not lock securely; even puppies or small dogs can open the door themselves, and the lock tongue is fixed at only one point (mentioned 40 times)

“Door doesn’t latch and around the cage latches front and side has rust”

1★ • September 2, 2026

Evidence: C6 Latch not secure; dog can open door itself

C6 Latch not secure; dog can open door itself (~40 reviews (primary ASIN 4/19 reviews)): My 12 week old golden retriever can unlock the latch

- Received a “new” cage that is used/dirty with previous pet hair and plastic odor; some come from used inventory (mentioned 40 times)

“the crate I received has definitely been used by animals. It’s got muddy paw prints on the tray.”

1★ • January 16, 2026

Evidence: C5 Received used, dirty cage • C15 Pungent plastic smell, black residue

C5 Received used, dirty cage (~35 reviews (primary ASIN 6/20 reviews)): I was sent a visibly used kennel. >"

C15 Pungent plastic smell, black residue (~8 reviews (primary ASIN 0/3 reviews)): I waited a week to use it because it smelled so strongly of ...

- Assembly is difficult, hooks jam or are misinstalled at the factory; most prominent in extreme sizes like 18" and 54", and hard for one person to do alone (mentioned 35 times)

“DON'T BUY this crate unless you have two big muscular men to put it together for you.”

1★ • September 26, 2025

Evidence: C7 Hard to assemble; parts jam

C7 Hard to assemble; parts jam (~35 reviews (primary ASIN 2/16 reviews)): impossible to assemble.

- Missing parts on arrival (divider, tray, handle) or handle falls off easily, affecting use and carrying (mentioned 35 times)

“Package was delivered with missing parts. Crate is fine if you have all the pieces.”

2★ • December 24, 2025

Evidence: C19 Missing parts on arrival affect use • C18 Handle falls off easily; poor design

C19 Missing parts on arrival affect use (~15 reviews (primary ASIN 1/9 reviews)): The crate was missing parts. It was put together wrong.

C18 Handle falls off easily; poor design (~20 reviews (primary ASIN 0/10 reviews)): The handle doesn't stay on the crate and keeps falling off.

- Rusts after a few months, broken weld points cause the door frame to fall apart; durability worse than older models (mentioned 30 times)

“My dog has used this for a month and already it's rusting. Do not buy!!”

1★ • August 23, 2026

Evidence: C9 Rusts quickly after use • C10 Weld points break; door frame falls apart

C9 Rusts quickly after use (~15 reviews (primary ASIN 3/8 reviews)): My dog has used this for a month and already it's rusting. ...

C10 Weld points break; door frame falls apart (~15 reviews (primary ASIN 0/7 reviews)): The dog was actually able to break some of the welds on the ...

- Cannot reach customer service, replacement promises go nowhere, delivery delays or wrong items; poor after-sales experience (mentioned 33 times)

“also not very happy with the customer service from the manufacturer. They were short with me.”

1★ • May 11, 2026

Evidence: C11 Poor customer service and return/exchange experience • C12 Delivery delays and logistics issues

C11 Poor customer service and return/exchange experience (~15 reviews (primary ASIN 0/8 reviews)): also not very happy with the customer service from the manuf. ...

C12 Delivery delays and logistics issues (~18 reviews (primary ASIN 1/9 reviews)): Received a bedroom mattress instead of the cage I ordered.

- Divider is hard to install or ineffective; toy bones slide under it, affecting crate training (mentioned 20 times)

“The divider is mediocre as my pup's soothing bones or toys will slide under which results in scratching and barking”

4★ • September 5, 2026

Evidence: C16 Divider hard to install or ineffective

C16 Divider hard to install or ineffective (~20 reviews (primary ASIN 3/9 reviews)): It comes with a divider, but there's no way to use it!!

- Tray is hard to pull out and poorly secured; prone to spills when cleaning (mentioned 10 times)

“When you try to pull it out, it gets all over everything!!”

1★ • January 14, 2026

Evidence: C22 Tray hard to remove and clean

C22 Tray hard to remove and clean (~10 reviews (primary ASIN 0/5 reviews)): Dog can get the pan out of the bottom very easy.

Engine 2 • Demand insights

User Pain Points

- **Medium** Key structural strength is insufficient: dogs can escape by chewing/bending wires or pushing open the latch, so the cage fails as a safe restraint; problems are worse in larger variants (mentioned 130 times)

“This crate is not for high anxiety dogs. Mine escaped it by bending the wires by the door and getting out at the”

2★ • September 9, 2026

Evidence: C1 Dog chews metal, bends it, opens top door, escapes

C1 Dog chews metal, bends it, opens top door, escapes (~130 reviews (primary ASIN 8/49 reviews)): Our dog is 40+ pounds and escapes. Bent the metal and got f...

- **Medium** Plastic tray cracks on arrival; cracks completely eliminate leak prevention, forcing users to return the whole crate or buy an extra tray (mentioned 55 times)

“the tray completely broken unusable dangerous has to be thrown in the trash”

1★ • May 11, 2026

Evidence: C3 Plastic tray cracked on arrival

C3 Plastic tray cracked on arrival (~55 reviews (primary ASIN 2/28 reviews)): The bottom pan is cracked.

- **Low** Inaccurate sizing guide and weight recommendations lead users to buy the wrong size from page info; puppies soon outgrow it, causing returns (mentioned 55 times)

Evidence: C8 Sizing too small and not as described

C8 Sizing too small and not as described (~55 reviews (primary ASIN 7/29 reviews)): Extremely small

- **Medium** Sharp burrs and gaps pose cut and pinch risks; pet toes/chins and owner fingers are both mentioned, creating strong safety-incident perception (mentioned 55 times)

“Sharp edges, I can’t believe that they sell this for our pets and is NOT safe”
1★ • April 8, 2026

Evidence: C2 Sharp edges cut pets and people • C21 Gaps pinch pets' toes

C2 Sharp edges cut pets and people (~40 reviews (primary ASIN 0/12 reviews)): So many sharp pieces. Dangerous for pets and humans handling...
C21 Gaps pinch pets' toes (~15 reviews (primary ASIN 0/7 reviews)): he had been biting the wires on the door and got his jaw cau...

- **Medium** Insufficient shipping packaging strength; crate arrives bent and deformed, door and latches cannot align, users must bend it straight to use (mentioned 50 times)

“This product when delivered looked like it was run over by a truck it took me hours to straighten out the metal”
1★ • August 15, 2025

Evidence: C4 Shipping bends and deforms cage

C4 Shipping bends and deforms cage (~50 reviews (primary ASIN 5/29 reviews)): Came bent and it’s kinda cheap metal...

- **Low** Single-point door latch with a short bolt; dogs push it open from inside, so owners cannot leave dogs alone with confidence (mentioned 40 times)

Evidence: C6 Latch not secure; dog can open door itself

C6 Latch not secure; dog can open door itself (~40 reviews (primary ASIN 4/19 reviews)): My 12 week old golden retriever can unlock the latch

- **Medium** Buying a used, dirty, or plastic-smelling/black-residue crate at new price damages hygiene perception and trust (mentioned 40 times)

“the crate I received has definitely been used by animals. It’s got muddy paw prints on the tray.”
1★ • January 16, 2026

Evidence: C5 Received used, dirty cage • C15 Pungent plastic smell, black residue

C5 Received used, dirty cage (~35 reviews (primary ASIN 6/20 reviews)): I was sent a visibly used kennel. >"
C15 Pungent plastic smell, black residue (~8 reviews (primary ASIN 0/3 reviews)): I waited a week to use it because it smelled so strongly of ...

- **High** Assembly jams or factory misassembly; largest sizes cannot be assembled by one person, leaving users stuck in a 'can't assemble it and can't return it' situation (mentioned 35 times)

“DON'T BUY this crate unless you have two big muscular men to put it together for you.”

1★ • September 26, 2025

“Can’ t even assemble it because the hook is stuck”

1★ • May 15, 2026

Evidence: C7 Hard to assemble; parts jam

C7 Hard to assemble; parts jam (~35 reviews (primary ASIN 2/16 reviews)): impossible to assemble.

- **Medium** Missing parts and detached handles on arrival prevent tray/divider from being secured or crate from being carried (mentioned 35 times)

“Package was delivered with missing parts. Crate is fine if you have all the pieces.”

2★ • December 24, 2025

Evidence: C19 Missing parts on arrival affect use • C18 Handle falls off easily; poor design

C19 Missing parts on arrival affect use (~15 reviews (primary ASIN 1/9 reviews)): The crate was missing parts. It was put together wrong.

C18 Handle falls off easily; poor design (~20 reviews (primary ASIN 0/10 reviews)): The handle doesnt stay on the crate and keeps falling off.

- **High** Rust within months and broken welds cause door frames to fall apart; declining durability drives loyal users to other brands (mentioned 30 times)

“My dog has used this for a month and already it's rusting. Do not buy!!”

1★ • August 23, 2026

“It has started to rust where she has chewed. Along with other spots she has not chewed is rusting really bad.”

2★ • January 9, 2024

Evidence: C9 Rusts quickly after use • C10 Weld points break; door frame falls apart

C9 Rusts quickly after use (~15 reviews (primary ASIN 3/8 reviews)): My dog has used this for a month and already it's rusting. ...

C10 Weld points break; door frame falls apart (~15 reviews (primary ASIN 0/7 reviews)): The dog was actually able to break some of the welds on the ...

- **High** After issues arise, manufacturer is unreachable, replacement requests go unanswered, shipping delays or wrong shipments occur, making returns/exchanges costly (mentioned 33 times)

“also not very happy with the customer service from the manufacturer. They were short with me.”
 1★ • May 11, 2026
 “I tried to get a hold of the company and the message won’ t go through even with all the accurate information .”
 2★ • July 26, 2026

Evidence: C11 Poor customer service and return/exchange experience • C12 Delivery delays and logistics issues

C11 Poor customer service and return/exchange experience (~15 reviews (primary ASIN 0/8 reviews)): also not very happy with the customer service from the manuf. . .

C12 Delivery delays and logistics issues (~18 reviews (primary ASIN 1/9 reviews)): Received a bedroom mattress instead of the cage I ordered.

- **Low** Divider is hard to install or fails, so it cannot effectively limit puppy space during crate training (mentioned 20 times)

Evidence: C16 Divider hard to install or ineffective

C16 Divider hard to install or ineffective (~20 reviews (primary ASIN 3/9 reviews)): It comes with a divider, but there’ s no way to use it!!

- **High** Tray retention makes it hard to slide out; waste spills easily during cleaning (mentioned 10 times)

“When you try to pull it out, it gets all over everything!!”
 1★ • January 14, 2026
 “Dog can get the pan out of the bottom very easy.”
 2★ • July 10, 2026

Evidence: C22 Tray hard to remove and clean

C22 Tray hard to remove and clean (~10 reviews (primary ASIN 0/5 reviews)): Dog can get the pan out of the bottom very easy.

Core Demands

- Crate truly locks securely against strong or anxious dogs: thicker wire, reinforced latches and welds, clear labeling of suitable dog behavior types (priority 10/10)

Evidence: C1 Dog chews metal, bends it, opens top door, escapes • C10 Weld points break; door frame falls apart • C6 Latch not secure; dog can open door itself

C1 Dog chews metal, bends it, opens top door, escapes (~130 reviews (primary ASIN 8/49 reviews)): Our dog is 40+ pounds and escapes. Bent the metal and got f. . .

C10 Weld points break; door frame falls apart (~15 reviews (primary ASIN 0/7 reviews)): The dog was actually able to break some of the welds on the . . .

C6 Latch not secure; dog can open door itself (~40 reviews (primary ASIN 4/19 reviews)): My 12 week old golden retriever can unlock the latch

- Ensure complete delivery: thicker tray with independent cushioning, reinforced outer box, factory parts

checklist, reducing damaged/missing on arrival (priority 9/10)

Evidence: C3 Plastic tray cracked on arrival • C4 Shipping bends and deforms cage • C19 Missing parts on arrival affect use

C3 Plastic tray cracked on arrival (~55 reviews (primary ASIN 2/28 reviews)): The bottom pan is cracked.

C4 Shipping bends and deforms cage (~50 reviews (primary ASIN 5/29 reviews)): Came bent and it's kinda cheap metal...

C19 Missing parts on arrival affect use (~15 reviews (primary ASIN 1/9 reviews)): The crate was missing parts. It was put together wrong.

- Accurate sizing guide: recommendations based on internal dimensions and dog height/length, avoiding size mispurchase and returns (priority 8/10)

Evidence: C8 Sizing too small and not as described

C8 Sizing too small and not as described (~55 reviews (primary ASIN 7/29 reviews)): Extremely small

- Eliminate cut and pinch risks: rounded edges and closed gaps so pets and owners are not scratched in daily use (priority 8/10)

Evidence: C2 Sharp edges cut pets and people • C21 Gaps pinch pets' toes

C2 Sharp edges cut pets and people (~40 reviews (primary ASIN 0/12 reviews)): So many sharp pieces. Dangerous for pets and humans handling...

C21 Gaps pinch pets' toes (~15 reviews (primary ASIN 0/7 reviews)): he had been biting the wires on the door and got his jaw caught...

- Ready to use out of the box, easy to assemble and fold, one-person operation, with clear assembly instructions even for largest sizes (priority 7/10)

Evidence: C7 Hard to assemble; parts jam • C14 Ready out of the box, easy to fold, portable

C7 Hard to assemble; parts jam (~35 reviews (primary ASIN 2/16 reviews)): impossible to assemble.

C14 Ready out of the box, easy to fold, portable (~30 reviews (primary ASIN 1/13 reviews)): all I had to do was unfold it and pull the two ends up - SUP...

- Ensure new-item delivery: factory seals and cleanliness standards prevent used or dirty goods from entering circulation (priority 7/10)

Evidence: C5 Received used, dirty cage • C15 Pungent plastic smell, black residue

C5 Received used, dirty cage (~35 reviews (primary ASIN 6/20 reviews)): I was sent a visibly used kennel. >"

C15 Pungent plastic smell, black residue (~8 reviews (primary ASIN 0/3 reviews)): I waited a week to use it because it smelled so strongly of ...

- Tray slides out easily, leak-proof and durable, so cleaning and maintenance don't require disassembling the whole crate (priority 6/10)

Evidence: C22 Tray hard to remove and clean • C3 Plastic tray cracked on arrival

C22 Tray hard to remove and clean (~10 reviews (primary ASIN 0/5 reviews)): Dog can get the pan out of the bottom very easy.

C3 Plastic tray cracked on arrival (~55 reviews (primary ASIN 2/28 reviews)): The bottom pan is cracked.

- Post-sales contact is available, returns/exchanges are smooth, and replacement parts are quickly shipped for defective items (priority 6/10)

Evidence: C11 Poor customer service and return/exchange experience • C12 Delivery delays and logistics issues

C11 Poor customer service and return/exchange experience (~15 reviews (primary ASIN 0/8 reviews)): also not very happy with the customer service from the manuf...

C12 Delivery delays and logistics issues (~18 reviews (primary ASIN 1/9 reviews)): Received a bedroom mattress instead of the cage I ordered.

- Divider is truly usable and easy to install, supporting puppy crate training and space adjustment (priority 5/10)

Evidence: C16 Divider hard to install or ineffective

C16 Divider hard to install or ineffective (~20 reviews (primary ASIN 3/9 reviews)): It comes with a divider, but there's no way to use it!!

- Durable centered handle supports weight and does not detach when carrying large crates (priority 4/10)

Evidence: C18 Handle falls off easily; poor design

C18 Handle falls off easily; poor design (~20 reviews (primary ASIN 0/10 reviews)): The handle doesn't stay on the crate and keeps falling off.

Engine 3 • Category positioning

Single-product report — no competitor sample: each verdict is judged against general market expectations for similar products, with evidence drawn from this product's own reviews.

Category positioning verdicts

- Overall product page reputation (star rating, rating volume, positive rate):

Strength

Main ASIN is 4.7 stars, about 93% positive, 112k+ ratings; other size listings in the family average only 2.6–3.4 stars, about 27%–59% positive, with most rating samples at 29–76, making the main product the family's reputation driver

Evidence: C13 Sturdy cage, great value for money

C13 Sturdy cage, great value for money (~200 reviews (primary ASIN 3/40 reviews)): Very sturdy, well made cage at an excellent price.

- **Bite/escape-resistant structural strength (comparison by size segment):**

Strength

Escape-related negative reviews total about 130, including 14 for 36", 11 for 48", 11 for 42", while main product 30" has only 8 (about 9% of its own sample, lower than about 18% for 36"), indicating the issue concentrates in large-size variants and the main ASIN is relatively more stable

Evidence: C1 Dog chews metal, bends it, opens top door, escapes • C10 Weld points break; door frame falls apart

C1 Dog chews metal, bends it, opens top door, escapes (~130 reviews (primary ASIN 8/49 reviews)): Our dog is 40+ pounds and escapes. Bent the metal and got f...

C10 Weld points break; door frame falls apart (~15 reviews (primary ASIN 0/7 reviews)): The dog was actually able to break some of the welds on the ...

- **Arrival integrity (tray damage resistance and shipping deformation):**

Weakness

Tray cracks on arrival about 55 mentions, shipping deformation about 50; main product is also affected (tray 2, deformation 5), while 48" tray has 10 and 54" deformation has 8, showing family-wide insufficient packaging and large-item logistics protection

Evidence: C3 Plastic tray cracked on arrival • C4 Shipping bends and deforms cage

C3 Plastic tray cracked on arrival (~55 reviews (primary ASIN 2/28 reviews)): The bottom pan is cracked.

C4 Shipping bends and deforms cage (~50 reviews (primary ASIN 5/29 reviews)): Came bent and it's kinda cheap metal...

- **Safety details (sharp-edge cuts and gap pinches):**

Strength

Cut and pinch negative reviews total about 55, concentrated in 24", 22", 42", 36", 18" listings; main product shows no clear hits in related themes, and its rounded edges and latch design perform relatively better in the family

Evidence: C2 Sharp edges cut pets and people • C21 Gaps pinch pets' toes

C2 Sharp edges cut pets and people (~40 reviews (primary ASIN 0/12 reviews)): So many sharp pieces. Dangerous for pets and humans handling...

C21 Gaps pinch pets' toes (~15 reviews (primary ASIN 0/7 reviews)): he had been biting the wires on the door and got his jaw cau...

- **Sizing guide accuracy:**

Weakness

Size-too-small negative reviews about 55, main product accounts for 7 (30" guide claims it fits 40 lb dogs, but users find 25 lb puppies already cramped; another user notes advertised height 33" vs. actual label 32"), while 18" listing has as many as 8

Evidence: C8 Sizing too small and not as described

C8 Sizing too small and not as described (~55 reviews (primary ASIN 7/29 reviews)): Extremely small

- **Ease of assembly/folding and portability:**

Strength

About 30 positive reviews say it assembles in 90 seconds, is ready out of the box, and folds for travel; assembly-difficulty negative reviews concentrate in 18" (5) and 54" (3), while main product has only 2, making this a relative strength dimension

Evidence: C14 Ready out of the box, easy to fold, portable • C13 Sturdy cage, great value for money • C7 Hard to assemble; parts jam

C14 Ready out of the box, easy to fold, portable (~30 reviews (primary ASIN 1/13 reviews)): all I had to do was unfold it and pull the two ends up - SUP...

C13 Sturdy cage, great value for money (~200 reviews (primary ASIN 3/40 reviews)): Very sturdy, well made cage at an excellent price.

C7 Hard to assemble; parts jam (~35 reviews (primary ASIN 2/16 reviews)): impossible to assemble.

- Value for money and price positioning:

Strength

Main product priced at \$49.99; positive reviews repeatedly emphasize 'sturdy and durable, affordable, same model costs more in stores,' and a 200-review-scale positive theme supports its price advantage as an entry-level crate training crate

Evidence: C13 Sturdy cage, great value for money

C13 Sturdy cage, great value for money (~200 reviews (primary ASIN 3/40 reviews)): Very sturdy, well made cage at an excellent price.

- Accessory usability (divider and handle):

Weakness

Divider-related negative reviews about 20, main product accounts for 3; users report the divider is hard to install with a single-door design and toys easily slip under it; handle detachment concentrates in 18" (6) and 48" (2)

Evidence: C16 Divider hard to install or ineffective • C18 Handle falls off easily; poor design

C16 Divider hard to install or ineffective (~20 reviews (primary ASIN 3/9 reviews)): It comes with a divider, but there's no way to use it!!

C18 Handle falls off easily; poor design (~20 reviews (primary ASIN 0/10 reviews)): The handle doesn't stay on the crate and keeps falling off.

- Post-sales and return/exchange response:

Neutral

Customer service and return/exchange negative reviews concentrate in 48", 42", 54", 36" listings (manufacturer unresponsive, replacement promises unfulfilled); main product reviews show no similar high-frequency complaints, so judged as on par for now

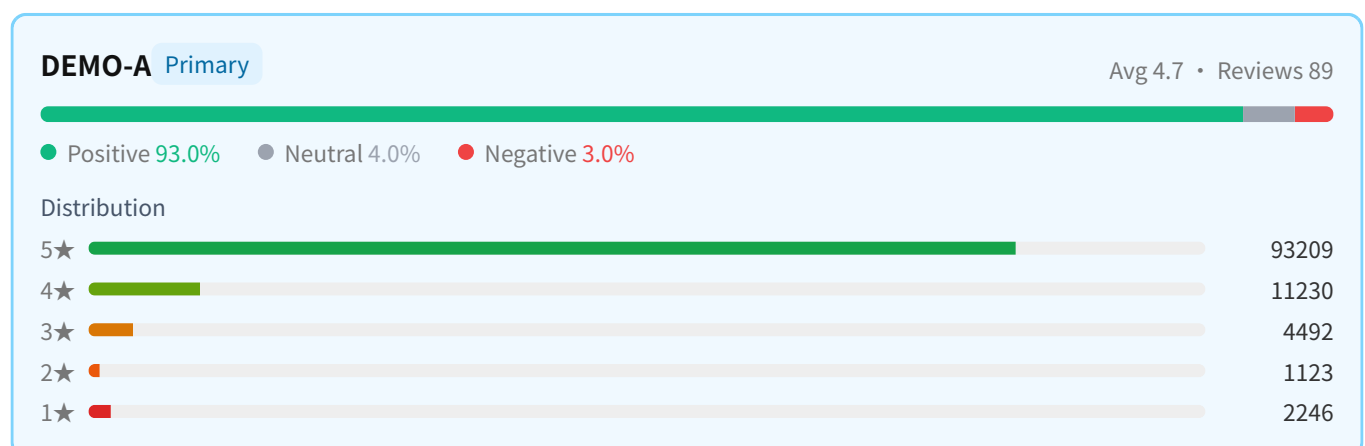
Evidence: C11 Poor customer service and return/exchange experience • C12 Delivery delays and logistics issues

C11 Poor customer service and return/exchange experience (~15 reviews (primary ASIN 0/8 reviews)): also not very happy with the customer service from the manuf...

C12 Delivery delays and logistics issues (~18 reviews (primary ASIN 1/9 reviews)): Received a bedroom mattress instead of the cage I ordered.

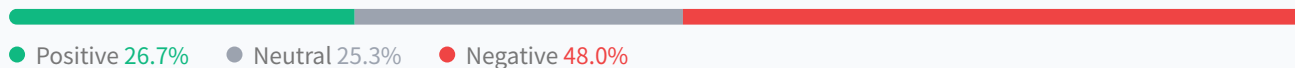
ASIN Comparison

The figures below are computed deterministically by the system from star ratings (positive = 4-5 stars, neutral = 3 stars, negative = 1-2 stars); they are not model-generated.



DEMO-B Same-page item

Avg 2.8 • Reviews 75



Distribution

**DEMO-C** Same-page item

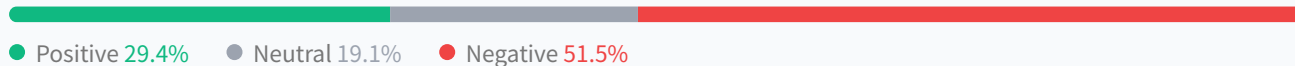
Avg 3.4 • Reviews 70



Distribution

**DEMO-D** Same-page item

Avg 2.6 • Reviews 68



Distribution

**DEMO-E** Same-page item

Avg 2.9 • Reviews 62

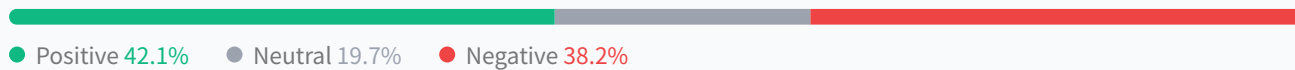


Distribution



DEMO-F Same-page item

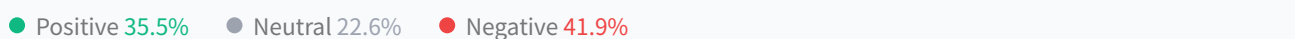
Avg 3.1 • Reviews 76



Distribution

**DEMO-G** Same-page item

Avg 3.0 • Reviews 31



Distribution

**DEMO-H** Same-page item

Avg 3.0 • Reviews 29



Distribution



Listing Optimization Suggestions

- **Bullet Points** Add measured “internal dimensions + compatible weight/body length” data to bullet points and images (e.g., internal length, internal height, recommended dog body length max), and explain the measurement method, clarifying that 30-inch fits medium dogs rather than all 40 lb dogs, to avoid weight-based mispurchase.

Priority High • Evidence: Users complain that 'it fits 40 lb per the guide but cannot fit a 25 lb puppy', 'advertised 33 inches but actually only 32 inches', and 'inaccurate page dimensions led to buying the wrong crate mat, plus having to pay for return shipping'.
Evidence: C8 Sizing too small and not as described
C8 Sizing too small and not as described (~55 reviews (primary ASIN 7/29 reviews)): Extremely small
- **Bullet Points** Add arrival-protection commitments to the bullet points: independent cushioning for the tray, reinforced outer box, and note that a damaged tray can be resent separately or replacement parts purchased, reducing whole-crate returns due to cracked trays.

Priority High • Evidence: Many users report trays crack on arrival, and once cracked cannot contain waste, leaving them to return the product or pay extra for a tray; there are also complaints of cage bending and doors not aligning due to shipping.
Evidence: C3 Plastic tray cracked on arrival • C4 Shipping bends and deforms cage
C3 Plastic tray cracked on arrival (~55 reviews (primary ASIN 2/28 reviews)): The bottom pan is cracked.
C4 Shipping bends and deforms cage (~50 reviews (primary ASIN 5/29 reviews)): Came bent and it's kinda cheap metal...

- A+ Content**

Add a “suitable dog profile” graphic/text: explain this model suits gentle, crate-trained medium dogs, while strong chewers/anxious dogs should choose a reinforced version; also show the latch structure in close-up and provide instructions for reinforcing doors and seams with zip ties.

Priority High • Evidence: Users repeatedly report dogs can escape by bending wire or pushing open the door latch, and reviews often mention self-reinforcing with zip ties; this type of negative review is most concentrated across the product family, requiring expectations to be managed upfront.

Evidence: C1 Dog chews metal, bends it, opens top door, escapes • C6 Latch not secure; dog can open door itself

C1 Dog chews metal, bends it, opens top door, escapes (~130 reviews (primary ASIN 8/49 reviews)): Our dog is 40+ pounds and escapes. Bent the metal and got f...

C6 Latch not secure; dog can open door itself (~40 reviews (primary ASIN 4/19 reviews)): My 12 week old golden retriever can unlock the latch
- A+ Content**

Use A+ content to explain rounded-edge wrapping, the Paw Block latch, and tray gap handling, with a “3-step arrival self-check” (check for burrs, test the door latch, confirm tray fit) to avoid contrast with safety-related negative reviews.

Priority Medium • Evidence: Multiple sizes in the family have feedback about sharp edges cutting pets, fingers being scratched, and gaps pinching toes/chins, while the current page emphasizes cut prevention and escape prevention, which buyers may see as overclaiming.

Evidence: C2 Sharp edges cut pets and people • C21 Gaps pinch pets' toes

C2 Sharp edges cut pets and people (~40 reviews (primary ASIN 0/12 reviews)): So many sharp pieces. Dangerous for pets and humans handling...

C21 Gaps pinch pets' toes (~15 reviews (primary ASIN 0/7 reviews)): he had been biting the wires on the door and got his jaw cau...
- Bullet Points**

Clearly label it as a “single-door model” and mark the only door-opening direction in the main image/dimension diagram, while explaining the correct divider installation steps for the single-door structure (or provide pre-installation/short video guidance).

Priority Medium • Evidence: Some users mis-purchased due to confusing “single-door/double-door” wording on the page, and others report that with the single-door structure the divider is hard to install at the rear and, once installed, interferes with access.

Evidence: C17 Single door does not match advertised double door • C16 Divider hard to install or ineffective

C17 Single door does not match advertised double door (~20 reviews (primary ASIN 3/11 reviews)): It says it has two doors-but IT DOES NOT!!!!

C16 Divider hard to install or ineffective (~20 reviews (primary ASIN 3/9 reviews)): It comes with a divider, but there's no way to use it!!

- Other

Reinforce “new-item seal, factory cleaning” and return/exchange protection statements on the page and packaging, and sort/isolate used (like new) inventory to prevent new orders from shipping old goods.

Priority Medium • Evidence: Users received “new” crates with mud-stained trays, cat hair, black plastic residue, or obvious signs of use, and repeatedly said they had to clean them or even discard them, severely hurting reviews and trust.

Evidence: C5 Received used, dirty cage • C15 Pungent plastic smell, black residue

C5 Received used, dirty cage (~35 reviews (primary ASIN 6/20 reviews)): I was sent a visibly used kennel. >"

C15 Pungent plastic smell, black residue (~8 reviews (primary ASIN 0/3 reviews)): I waited a week to use it because it smelled so strongly of ...
- Search Keywords

Add specific dog breeds and internal dimension terms to the title and backend keywords (e.g., 30 inch dog crate for French Bulldog/Dachshund, 19 inch internal height) to steer search intent to the correct size segment and reduce size-related returns.

Priority Medium • Evidence: Size-related negative reviews cluster around the scenario of “thought I bought bigger but it actually doesn’t fit,” with French Bulldogs, Dachshunds, Miniature Schnauzers and other medium/small dogs appearing frequently in reviews, indicating strong size-related search demand but insufficient guidance.

Evidence: C8 Sizing too small and not as described

C8 Sizing too small and not as described (~55 reviews (primary ASIN 7/29 reviews)): Extremely small
- Imagery

Add handle load-bearing and carrying diagrams, explaining handle installation position and load limit (including the restriction that the handle may need to be installed after assembly), to reduce carrying-related negative reviews caused by handles falling off.

Priority Low • Evidence: Multiple users report the handle is off-center, slips off easily, or even breaks, making the crate hard to move; others mention the handle can only be installed when disassembled and has nowhere to be stored normally.

Evidence: C18 Handle falls off easily; poor design • C19 Missing parts on arrival affect use

C18 Handle falls off easily; poor design (~20 reviews (primary ASIN 0/10 reviews)): The handle doesn't stay on the crate and keeps falling off.

C19 Missing parts on arrival affect use (~15 reviews (primary ASIN 1/9 reviews)): The crate was missing parts. It was put together wrong.

Deep Insights

• Attribution Negative evidence mostly off-main: main product holds

The 30-inch main ASIN posts a 93% positive rate at 4.7 stars, yet within the C1 escape cluster the main ASIN anchors only 8/49 reviews, with the rest from DEMO-F(14), DEMO-D(11) and same-page ASINs averaging 2.6–3.1 stars. The evidence points at same-family size variants, not the main product. Tip: back the main listing with main-ASIN reputation and isolate low-star variant imagery and A+ content.

Evidence: C1 Dog chews metal, bends it, opens top door, escapes • C10 Weld points break; door frame falls apart • C8 Sizing too small and not as described

C1 Dog chews metal, bends it, opens top door, escapes (~130 reviews (primary ASIN 8/49 reviews)): Our dog is 40+ pounds and escapes. Bent the metal and got f...

C10 Weld points break; door frame falls apart (~15 reviews (primary ASIN 0/7 reviews)): The dog was actually able to break some of the welds on the ...

C8 Sizing too small and not as described (~55 reviews (primary ASIN 7/29 reviews)): Extremely small

• Attribution Larger sizes are weaker: failures concentrate there

C1 escapes concentrate at Intermediate 36"(14), XL 48"(11) and Large 42"(11); C3 tray cracks on arrival at XL 48"(10) and Large 42"(7); C4 shipping deformation peaks at XXL 54"(8). Together they implicate wire gauge, tray thickness and packaging strength in large sizes. Tip: run a revision test for large variants with reinforced wire gauge, thicker trays and double-box packaging.

Evidence: C1 Dog chews metal, bends it, opens top door, escapes • C3 Plastic tray cracked on arrival • C4 Shipping bends and deforms cage

C1 Dog chews metal, bends it, opens top door, escapes (~130 reviews (primary ASIN 8/49 reviews)): Our dog is 40+ pounds and escapes. Bent the metal and got f...

C3 Plastic tray cracked on arrival (~55 reviews (primary ASIN 2/28 reviews)): The bottom pan is cracked.

C4 Shipping bends and deforms cage (~50 reviews (primary ASIN 5/29 reviews)): Came bent and it's kinda cheap metal...

• Contradiction One listing, two assembly realities: quick vs stuck

C7 assembly difficulty runs 0.813 negative share (13 neg/3 neutral/0 pos), while C13 (200 reviews) and C14 (30 reviews) describe 90-second quick assembly and out-of-the-box folding. C7 concentrates at XXS 18"(5) and XXL 54"(3) — extreme-size clip and tolerance gaps drive the split. Tip: add assembly videos, pre-install options or arrival-adjustment guidance for XXS/XXL.

Evidence: C7 Hard to assemble; parts jam • C13 Sturdy cage, great value for money • C14 Ready out of the box, easy to fold, portable

C7 Hard to assemble; parts jam (~35 reviews (primary ASIN 2/16 reviews)): impossible to assemble.

C13 Sturdy cage, great value for money (~200 reviews (primary ASIN 3/40 reviews)): Very sturdy, well made cage at an excellent price.

C14 Ready out of the box, easy to fold, portable (~30 reviews (primary ASIN 1/13 reviews)): all I had to do was unfold it and pull the two ends up - SUP...

- **Contradiction** Listing claims anti-pinch, but safety reviews cluster

The description touts a Paw Block latch reducing cuts and escapes, but C1 escapes total 130 (0.694 negative), C2 sharp edges 40, C6 weak door latch 40 and C21 gap pinching 15. The marketing message conflicts directly with clustered safety reviews and risks reading as misleading. Tip: switch to verifiable claims (latch test values) and ship anti-pinch accessory instructions in the box.

Evidence: C1 Dog chews metal, bends it, opens top door, escapes • C2 Sharp edges cut pets and people • C6 Latch not secure; dog can open door itself • C21 Gaps pinch pets' toes

C1 Dog chews metal, bends it, opens top door, escapes (~130 reviews (primary ASIN 8/49 reviews)): Our dog is 40+ pounds and escapes. Bent the metal and got f...

C2 Sharp edges cut pets and people (~40 reviews (primary ASIN 0/12 reviews)): So many sharp pieces. Dangerous for pets and humans handling...

C6 Latch not secure; dog can open door itself (~40 reviews (primary ASIN 4/19 reviews)): My 12 week old golden retriever can unlock the latch

C21 Gaps pinch pets' toes (~15 reviews (primary ASIN 0/7 reviews)): he had been biting the wires on the door and got his jaw cau...

- **Opportunity** Design-fixable safety defects are the revision opening

C2 sharp edges, C21 gap pinching and C6 weak latch total about 95 negative reviews, with child/baby safety signals recurring through 2026-09 — the problem is ongoing. All are design-eliminable defects. Tip: rounded-edge wrapping, gap-sealing strips and reinforced latches make credible next-generation selling points; validate on the variants with the most negatives first.

Evidence: C2 Sharp edges cut pets and people • C6 Latch not secure; dog can open door itself • C21 Gaps pinch pets' toes

C2 Sharp edges cut pets and people (~40 reviews (primary ASIN 0/12 reviews)): So many sharp pieces. Dangerous for pets and humans handling...

C6 Latch not secure; dog can open door itself (~40 reviews (primary ASIN 4/19 reviews)): My 12 week old golden retriever can unlock the latch

C21 Gaps pinch pets' toes (~15 reviews (primary ASIN 0/7 reviews)): he had been biting the wires on the door and got his jaw cau...

- **Opportunity** Arrival completeness is the biggest unmet demand

C4 shipping deformation 50, C3 tray cracks 55, C5 received used/dirty 35 and C19 missing parts 15 form the bulk of negative clusters; C4 and C5 trends worsen recently. Tip: thicker outer boxes, independent tray cushioning, factory seals and accessory checklist cards cut returns and negatives at lower cost than retooling.

Evidence: C3 Plastic tray cracked on arrival • C4 Shipping bends and deforms cage • C5 Received used, dirty cage • C19 Missing parts on arrival affect use

C3 Plastic tray cracked on arrival (~55 reviews (primary ASIN 2/28 reviews)): The bottom pan is cracked.

C4 Shipping bends and deforms cage (~50 reviews (primary ASIN 5/29 reviews)): Came bent and it's kinda cheap metal...

C5 Received used, dirty cage (~35 reviews (primary ASIN 6/20 reviews)): I was sent a visibly used kennel. >"

C19 Missing parts on arrival affect use (~15 reviews (primary ASIN 1/9 reviews)): The crate was missing parts. It was put together wrong.

Risk Radar

- Reputation** Refund / complaint wave **High** Stable
 Evidence: C11 Poor customer service and return/exchange experience
 C11 Poor customer service and return/exchange experience (~15 reviews (primary ASIN 0/8 reviews)): also not very happy with the customer service from the manuf...
- Safety** Injury / harm / pain **High** Stable
 Evidence: C2 Sharp edges cut pets and people • C21 Gaps pinch pets' toes
 C2 Sharp edges cut pets and people (~40 reviews (primary ASIN 0/12 reviews)): So many sharp pieces. Dangerous for pets and humans handling...
 C21 Gaps pinch pets' toes (~15 reviews (primary ASIN 0/7 reviews)): he had been biting the wires on the door and got his jaw cau...
- Safety** Child / infant hazard **Medium** Stable
 Evidence: C2 Sharp edges cut pets and people • C21 Gaps pinch pets' toes
 C2 Sharp edges cut pets and people (~40 reviews (primary ASIN 0/12 reviews)): So many sharp pieces. Dangerous for pets and humans handling...
 C21 Gaps pinch pets' toes (~15 reviews (primary ASIN 0/7 reviews)): he had been biting the wires on the door and got his jaw cau...
- Quality** Breaks quickly / short lifespan **High** Stable
 Evidence: C10 Weld points break; door frame falls apart
 C10 Weld points break; door frame falls apart (~15 reviews (primary ASIN 0/7 reviews)): The dog was actually able to break some of the welds on the ...

Appendix • Review Theme Clusters

Themes below were clustered by AI from the same review sample used for this report; theme names and scales are model estimates (review counts are not exact). Excerpts are verbatim from review text, with the quoted review's true star and date. The "Evidence" references after each point in the body map to the cluster ids on this page.

C1 Dog chews metal, bends it, opens top door, escapes

Negative ~130 reviews

“This crate is not for high anxiety dogs. Mine escaped it by bending the wires by the door and getting out at the”

2★ • September 9, 2026

“These used to be made much more solid. My 60 pound husky was able to bend the wires and figure out how to get out!”

2★ • February 18, 2025

“Our dog is 40+ pounds and escapes. Bent the metal and got free in about 2 hours.”

1★ • June 29, 2026

C2 Sharp edges cut pets and people

Negative ~40 reviews

“Sharp edges, I can’t believe that they sell this for our pets and is NOT safe”

1★ • April 8, 2026

“The crate has sharp edges which cut my dog when brushed up against the crate.”

1★ • September 1, 2026

“So many sharp pieces. Dangerous for pets and humans handling it.”

1★ • February 18, 2026

C3 Plastic tray cracked on arrival

Negative ~55 reviews

“the tray completely broken unusable dangerous has to be thrown in the trash”

1★ • May 11, 2026

“The bottom pan is cracked.”

2★ • June 2, 2025

“The large plastic tray that covers the bottom of the crate, is brittle and it arrived with a 4½ inch split across it.”

1★ • July 21, 2025

C4 Shipping bends and deforms cage

Negative ~50 reviews

“This product when delivered looked like it was run over by a truck it took me hours to straighten out the metal”

1★ • August 15, 2025

“Arrived already bent up and is super flimsy in the XL size.”

1★ • July 8, 2026

“Came bent and it’s kinda cheap metal…”

1★ • April 11, 2026

C5 Received used, dirty cage

Negative ~35 reviews

“the crate I received has definitely been used by animals. It’s got muddy paw prints on the tray.”

1★ • January 16, 2026

“Used item!! Very used!! Dirty, Rusty, bent up, USED!!!”

1★ • August 17, 2025

“I was sent a visibly used kennel. 🤢”

2★ • January 14, 2026

C6 Latch not secure; dog can open door itself

Negative ~40 reviews

“Door doesn’t latch and around the cage latches front and side has rust”

1★ • September 2, 2026

“My 12 week old golden retriever can unlock the latch”

2★ • July 21, 2025

“Crate was plenty big for my 8 week old puppy the problem is the door does not stay closed even when it is latched”

2★ • April 25, 2025

C7 Hard to assemble; parts jam

Negative ~35 reviews

"DON'T BUY this crate unless you have two big muscular men to put it together for you."

1★ • September 26, 2025

"Can't even assemble it because the hook is stuck"

1★ • May 15, 2026

"impossible to assemble."

1★ • February 24, 2026

C8 Sizing too small and not as described

Negative ~55 reviews

"This crate is too small for a 25-pound puppy, though the guide says it is for dogs up to 40 pounds."

1★ • May 18, 2026

"Extremely small"

1★ • August 2, 2026

"the measurements provided as part of this ad are not accurate."

3★ • September 5, 2026

C9 Rusts quickly after use

Negative ~15 reviews

"My dog has used this for a month and already it's rusting. Do not buy!!"

1★ • August 23, 2026

"It has started to rust where she has chewed. Along with other spots she has not chewed is rusting really bad."

2★ • January 9, 2024

"Arrived on time and Size was correct. However the one that arrived seemed used and rusted upon opening."

3★ • May 21, 2026

C10 Weld points break; door frame falls apart

Negative ~15 reviews

"The dog was actually able to break some of the welds on the kennel door."

1★ • August 4, 2026

"my Golden was able to break the welds on the door and get out needs stronger welds on the corners"

2★ • March 23, 2024

"3 mo old German Shepherd puppy broke welds on crate when left for an hour in it."

1★ • March 17, 2026

C11 Poor customer service and return/exchange experience

Negative ~15 reviews

"also not very happy with the customer service from the manufacturer. They were short with me."

1★ • May 11, 2026

"I tried to get a hold of the company and the message won't go through even with all the accurate information."

2★ • July 26, 2026

"I was told to send in my info, they would happily replace it. I sent the information & I STILL haven't heard from them."

1★ • November 27, 2025

C12 Delivery delays and logistics issues

Negative ~18 reviews

- “pague 17 dólares para que llegara al siguiente día y luego a los dos días después”
2★ • April 27, 2024
“I paid an extra \$14.99 to have this product overnighted & now they won't overnight it after I paid?”
1★ • April 20, 2026
“Received a bedroom mattress instead of the cage I ordered.”
3★ • May 10, 2026

C13 Sturdy cage, great value for money

Positive ~200 reviews

- “Very sturdy, well made cage at an excellent price.”
5★ • September 4, 2026
“It's very sturdy, made well. Love PetDen crates!!!”
5★ • August 20, 2026
“Very easy to put together. This is a nice, heavy crate and it's easy for my medium size dog to turn around in.”
5★ • September 8, 2026

C14 Ready out of the box, easy to fold, portable

Positive ~30 reviews

- “I expected it to take a lot longer to put together, but it all snapped together in 90 seconds”
5★ • August 6, 2026
“Easy set up and take down. Great for traveling. Will work great for camping.”
5★ • August 25, 2026
“all I had to do was unfold it and pull the two ends up - SUPER EASY!”
5★ • July 29, 2026

C15 Pungent plastic smell, black residue

Negative ~8 reviews

- “I waited a week to use it because it smelled so strongly of plastic.”
1★ • July 28, 2025
“I literally wiped the tray with a paper towel and plain water, and all this black residue came off.”
1★ • July 3, 2026
“it's a hard plastic and it carries an extreme odor you have to set it out for about a week”
3★ • April 2, 2025

C16 Divider hard to install or ineffective

Negative ~20 reviews

- “The divider is mediocre as my pup's soothing bones or toys will slide under which results in scratching and barking”
4★ • September 5, 2026
“It comes with a divider, but there's no way to use it!!”
1★ • July 29, 2025
“however, the divider is garbage. I had it in storage and then I caught it on the cage”
4★ • February 9, 2025

C17 Single door does not match advertised double door

Negative ~20 reviews

"This is NOT a Double-Door Crate and is only a single-door crate."

1★ • July 19, 2025

"It says it has two doors-but IT DOES NOT!!!!"

1★ • July 29, 2025

"Indicated it had two doors. Only one door but I needed it immediately so I had to use it anyway."

3★ • May 23, 2025

C18 Handle falls off easily; poor design

Negative ~20 reviews

"The handle on there don't stay in place ! Which is very annoying and the lock is semi loose too"

2★ • August 3, 2025

"The handle doesnt stay on the crate and keeps falling off."

2★ • June 22, 2025

"the handle doesn't center over the crate it's too small so if you want to lift it up it's wonky"

4★ • February 11, 2025

C19 Missing parts on arrival affect use

Negative ~15 reviews

"Package was delivered with missing parts. Crate is fine if you have all the pieces."

2★ • December 24, 2025

"the back part of the cage wont stay together and its because it's completely missing the clash on the left side"

1★ • May 22, 2026

"The crate was missing parts. It was put together wrong."

1★ • August 30, 2025

C20 Cage wobbles and is noisy

Negative ~10 reviews

"It's also crazy noisy due to the janky design."

1★ • July 8, 2026

"Does the job, but rattles a lot."

4★ • July 26, 2025

"this crate is sized appropriately but is a bit loose when you want to move it."

4★ • January 27, 2026

C21 Gaps pinch pets' toes

Negative ~15 reviews

"he had been biting the wires on the door and got his jaw caught in them."

3★ • September 6, 2026

"there is a large gap above the tray that allows my dog to get his toes stuck."

4★ • August 1, 2026

"she's now gotten her paw caught in the entrance twice, both times causing her to scream"

1★ • August 13, 2026

C22 Tray hard to remove and clean

Negative ~10 reviews

“When you try to pull it out, it gets all over everything!!”

1★ • January 14, 2026

“Dog can get the pan out of the bottom very easy.”

2★ • July 10, 2026

“The mat on the bottom slides out of the front of the cage, even when the black lock is in place.”

2★ • June 28, 2024